What is Practice Advisor and Who is it for?

– an interactive online program to provide remote
  • Assessment
  • Information
  • Resources

– to primary care practice teams or entire health systems interested in:
  • practice improvement or
  • help in preparing for Patient-Centered Medical Home recognition
Practice Advisor History

2006-2008: Center for Practice Innovation

- 34 practices in 14 states
- Pilot for remote practice improvement

2009 – 2011: Medical Home Builder v 1.0

- Platform built in-house
- 2008 National Committee for Quality Assurance (NCQA)
- 7 modules
- 1500 practices

2011 – present: Practice Advisor

- Platform built by Cientis Technologies
- 2011 NCQA, Joint Commission, and URAC standards
- 29 modules
Current Groups Using Practice Advisor

• WellPoint
• Health Team Works
• Medical Advantage Group
• Independence Blue Cross
• St. Francis Health System (OK)
• Temple University General IM (PA)
• University Medicine (RI)
• University of Texas Health Science Center (TX)
• Southern Illinois University (IL)
• Louisiana Health Care Quality Forum (LA)

Groups currently represent:
• >1000 clinicians
• >300 locations

WellPoint:
• 20,000 clinicians
• 14 states
Map of Current Users
Multiple Broad Categories of Content

**BUILDING THE FOUNDATION**
Identify and implement key features of the PCMH model.

These modules address the key attributes and expectations of Patient-Centered Medical Homes according to the major national recognition and accreditation entities. This guidance is also applicable to all practices and specialties interested in providing patient-centered care, even if not seeking qualification as a PCMH.

**IMPROVING CLINICAL CARE**
Improve the quality of your practice’s clinical performance.

These modules help practices apply the attributes of patient-centered care to improve the health of people and populations with specific conditions or clinical concerns.

**MANAGING YOUR PRACTICE**
Streamline your practice’s fundamental business operations.

These modules help practices deliver efficient and effective care by providing tools and resources that support the day-to-day operations of a well-functioning practice.

**MAINTENANCE OF CERTIFICATION**
Earn Points for ABIM’s Self-Evaluation of Practice Assessment

Use selected modules to meet the American Board of Internal Medicine’s Maintenance of Certification (MOC) requirements for self-evaluation of practice assessment.
Three Main Categories of Modules

(Current as of Sept 2013)

- Quick Start: NCQA*
- Organize Your Practice
- Work as a Team
- Communicate with Patients
- Enhance Patient Access
- Deliver Patient-Centered Care
- Coordinate Care
- Facilitate Transitions I & II*
- Use of Technology I & II
- Improve Quality
- Manage Populations
- Engage Patients*

- Manage Patients’ Medications*
- Manage Diabetes Mellitus*
- Immunize Adults*
- Depression Screening & Care*
- Manage Chronic Pain*
- Opioid Risk Management*
- Osteoarthritis*
- Rheumatoid Arthritis*
- Practice Basics*
- Code Effectively*
- Human Resources*
- Bloodborne Pathogens/OSHA*
- Manage Medical Waste*
- CLIA-Waived Lab Testing*

*Modules (11) added since launch in August 2011

White = PCMH; Green = Clinical; Yellow = Practice Mgt
Enhancements

**Improving Clinical Care – modules underway**
- Gout
- Cardiovascular Risk Factors
- Choosing Wisely (High Value Care)

*4th group of modules soon!*

**Managing Your Practice**
(new modules being planned)
- Financial Management
- Billing/Collections

**Specialty Practice Recognition**

**ABIM Maintenance of Certification** currently available with 2 modules – more applications in progress

*Name change as of 7/23/13*

White = PCMH; Green = Clinical; Yellow = Practice Mgt
How to Use Modules

**MASTER A MODULE**
In any order, pick a module you’d like to master. Read up on case studies, explore resources, and become familiar with how you can improve your practice.

**COMPLETE A BIOPSY**
When you’re ready, easily assess your practice’s performance by completing that module’s biopsy.

**TRANSFORM YOUR PRACTICE**
Guided by your biopsy responses, improve your practice by using the library of resources.

**ANALYZE & COMPARE RESULTS**
Review and compare your biopsy scores across the entire Medical Home Builder Community.
Welcome Mr. Homer Simpson of The Simpsons.

As a Group User, you can review the biopsy reports and scores for each practice and the members of any practice.

The initial screen will show the Group Level, and the first term in the left column will be "Practices." To see all the practices in the Group (i.e., a list of Practices within the Group), click on the word "Practices." Only practices for which at least one member has registered and completed a Practice Biopsy will be listed. The left-most column will expand and contract to highlight the particular level at which you are viewing data. You can sort alphabetically or chronologically by clicking on the title of each column.

NOTE: Do not use your browser’s back button to navigate in these reports. Use the links in the left-most column to move up/down the levels of reporting OR use the back button that appears on the on the lower right in some views to go back to the previous view.

If you would like to learn more about navigating the Biopsy Reports, please click here to download an instructional document.
New Data Export Functionality

Biopsy Data Export

Export a snapshot of every member’s biopsy report into a simple Excel workbook (.xls) for analysis. The date selected below will download the most recent data for each biopsy as of the selected date.

If you wish to create charts to show trends, please export data from different points in time and compile the output into one table to create a range.

Select a Date
If no date is selected, the date will default to today’s date.

Select what you would like to see in your report download
- User scores across all biopsies
- User scores across questions in selected biopsies below

Building The Foundation
Select All | Remove All
- Communicate with Patients
- Coordinate Care
- Deliver Patient-Centered Care
- Engage Patients
- Enhance Patient Access
- Facilitate Transitions
- Facilitate Transitions II
- Improve Quality
- Manage Populations
- Organize Your Practice
- Quick Start: NCQA
- Use of Technology; Section I
- Use of Technology; Section II
- Work As A Team

Improving Clinical Care
Select All | Remove All
- Depression Screening & Care
- Immunize Adults
- Manage Diabetes Mellitus
- Manage Patients’ Medication

Managing Your Practice
Select All | Remove All
- Bloodborne Pathogens & OSHA
- Human Resources
- Medical Waste Management
- Practice Basics

Export
### Biopsy Data Export

Export a snapshot of every member's biopsy report into a simple Excel workbook (.xls) for analysis. The date selected below will download the most recent data for each biopsy as of the selected date.

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#### Select a Date
If no date is selected, the date will default to today's date.

- [ ] Today

#### Select what you would like to see in your report download
- [ ] User scores across all biopsies
- [ ] User scores across questions in selected biopsies below

#### Building The Foundation
**Select All | Remove All**

- [ ] Communicate with Patients
- [ ] Coordinate Care
- [ ] Deliver Patient-Centered Care
- [ ] Engage Patients
- [ ] Enhance Patient Access
- [ ] Facilitate Transitions
- [ ] Facilitate Transitions II
- [ ] Improve Quality
- [ ] Manage Populations
- [ ] Organize Your Practice
- [ ] Quick Start: NCQA
- [ ] Use of Technology: Section I
- [ ] Use of Technology: Section II
- [ ] Work As A Team

#### Improving Clinical Care
**Select All | Remove All**

- [ ] Depression Screening & Care
- [ ] Immunize Adults
- [ ] Manage Diabetes Mellitus
- [ ] Manage Patients' Medication

#### Managing Your Practice
**Select All | Remove All**

- [ ] Bloodborne Pathogens & OSHA
- [ ] Human Resources
- [ ] Medical Waste Management
- [ ] Practice Basics

### EXPORT
<p>| Group | Practic | Practic User | # of Bi | # of Manage | Manage Work | A Work | A Organize | Organize Improv | Improv Manage | Manage Enhance | Enhance Comm | Comm Facilita | Facilita Use of | Use of | 'Engage' | Engage Deliver | Deliver Coord | Coordi | Coordi Use of | 'Use of' | Chlor. |
|-------|---------|--------------|--------|-------------|-------------|--------|-----------|----------------|--------------|---------------|-------------|-------------|-------------|----------------|--------|---------|----------------|------------|--------|---------------|---------|-------|
| Springfield | Test     | I            | 318   | 35%         | 8           | 47%    | 1         | 11             | 44%          | 9            | 53%         | 7           | 46%         | 115           | 25%    | 12      | 59%            | 32%        | 8      | 50%           | 9        | 48%   |
| Springfield | Test     | I             | 20    | 56%         | 1           | 62%    | 1         | 73%            | 2             | 49%          | 1           | 62%         | 2           | 44%     | 1         | 55%            | 1         | 77%    | 1             | 96%        | 2      | 32%           | 1         | 65%   |
| Springfield | Test     | I             | 20    | 98%         | 1           | 82%    | 1         | 75%            | 2             | 48%          | 1           | 62%         | 2           | 44%     | 1         | 55%            | 1         | 77%    | 1             | 96%        | 2      | 32%           | 1         | 65%   |
| Springfield | Test     | I             | 17    | 67%         | 1           | 62%    | 1         | 73%            | 1             | 72%          | 1           | 62%         | 1           | 63%     | 1         | 55%            | 1         | 77%    | 1             | 96%        | 1      | 44%           | 1         | 65%   |
| Springfield | Test     | I             | 3     | 22%         | 1           | 36%    | 1         | 36%            | 1             | 20%          | 1           | 36%         | 1           | 20%     | 1         | 36%            | 1         | 20%    | 1             | 36%        | 1      | 20%           | 1         | 36%   |
| Springfield | Test     | I             | 20    | 28%         | 2           | 47%    | 4         | 20%            | 4             | 20%          | 2           | 23%         | 103          | 23%    | 6         | 28%            | 4         | 30%    | 2             | 30%        | 7      | 35%           | 4         | 50%   |
| Springfield | Test     | I             | 9     | 32%         | 4           | 20%    | 1         | 55%            | 1             | 20%          | 1           | 55%         | 1           | 20%     | 1         | 55%            | 1         | 20%    | 1             | 55%        | 1      | 20%           | 1         | 55%   |
| Springfield | Test     | I             | 9     | 32%         | 4           | 20%    | 1         | 55%            | 1             | 20%          | 1           | 55%         | 1           | 20%     | 1         | 55%            | 1         | 20%    | 1             | 55%        | 1      | 20%           | 1         | 55%   |
| Springfield | Test     | I             | 3     | 96%         | 1           | 74%    | 1         | 33%            | 1             | 68%          | 1           | 68%         | 1           | 68%     | 1         | 68%            | 1         | 68%    | 1             | 68%        | 1      | 68%           | 1         | 68%   |
| Springfield | Test     | I             | 2     | 47%         | 1           | 33%    | 1         | 68%            | 1             | 68%          | 1           | 68%         | 1           | 68%     | 1         | 68%            | 1         | 68%    | 1             | 68%        | 1      | 68%           | 1         | 68%   |
| Springfield | Test     | I             | 20    | 26%         | 1           | 20%    | 4         | 20%            | 11             | 37%          | 1           | 20%         | 2           | 23%     | 105          | 22%        | 4         | 20%           | 5         | 28%   |
| Springfield | Test     | I             | 1     | 74%         | 1           | 74%    | 1         | 74%            | 1             | 74%          | 1           | 74%         | 1           | 74%     | 1         | 74%            | 1         | 74%    | 1             | 74%        | 1      | 74%           | 1         | 74%   |
| Springfield | Test     | I             | 2     | 47%         | 1           | 33%    | 1         | 68%            | 1             | 68%          | 1           | 68%         | 1           | 68%     | 1         | 68%            | 1         | 68%    | 1             | 68%        | 1      | 68%           | 1         | 68%   |
| Springfield | Test     | I             | 20    | 26%         | 1           | 20%    | 4         | 20%            | 11             | 37%          | 1           | 20%         | 2           | 23%     | 105          | 22%        | 4         | 20%           | 5         | 28%   |
| Springfield | Test     | I             | 1     | 74%         | 1           | 74%    | 1         | 74%            | 1             | 74%          | 1           | 74%         | 1           | 74%     | 1         | 74%            | 1         | 74%    | 1             | 74%        | 1      | 74%           | 1         | 74%   |
| Springfield | Test     | I             | 2     | 47%         | 1           | 33%    | 1         | 68%            | 1             | 68%          | 1           | 68%         | 1           | 68%     | 1         | 68%            | 1         | 68%    | 1             | 68%        | 1      | 68%           | 1         | 68%   |</p>
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