The Annual Meeting of the American College of Medical Quality

Together, We Will

MQ 2015

MARCH 26-28

Hotel Monaco, Alexandria, VA

This Live Activity has been approved for 22.5 AMA PRA Category 1 Credit(s)™
Dear Colleague,

March 2015

Over the past 42 years, the American College of Medical Quality has hosted unique and pioneering educational events designed to deliver focused content on the implementation and innovation of quality based medicine. Access to this targeted and specialty spanning education is a key feature of membership for you and the entire quality team! To this end, we are excited that you have chosen to join us this year.

Medical Quality 2015, Together, We Will, promises three exciting days of thought provoking speakers and sessions from the best and brightest in our field. Highlights include: two pre-conference workshops, one on the fundamentals of quality improvement, and the other on advanced techniques; an opening session on the Politics of Quality; expanded oral presentation sessions drawn from accepted abstracts and the Gala Dinner Friday night, featuring a Keynote Presentation from National Quality Forum President and CEO, Christine Cassel, MD. All proceeds from the dinner support the ACMQ Quality Scholars Program.

Throughout the conference, our expert faculty will share their experience and insights on the latest advances in Medical Quality, allowing you to implement the most current initiatives when you return home. Welcome back to the Hotel Monaco. Our 2014 conference was a big success at this venue, and we look forward to a repeat in 2015.

Additionally, I am pleased to announce that through our joint provider, Community Health Network, you will be eligible to earn up to 22.5 AMA PRA Category 1 Credit(s)™.

Welcome!

James Cross, MD, FACMQ
President

Henry Johnson, MD, MPH
Chair, Scientific Program Committee

OFFICERS, TRUSTEES, AMA LIAISONS

President:
James Cross, MD, FACMQ

President-elect:
Prathibha Varkey, MD, MPH, MBA

Vice President:
Mark Lyles, MD, MBA, FACMQ

Secretary:
Donald E. Casey, Jr., MD, MPH, MBA, DFACMQ

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Alan Krumholz, MD, DFACMQ

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Chair, Education Committee

Henry Johnson, MD, MPH
Chair, Scientific Program Committee

Nimisha Kalia-Satwah, MD, MPH, MBA
Alternative AMA Delegate

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Chair, Young Professional Committee

Heidi Nicewarner, MD
Student/Resident Section Adviser

Martin Wegman
Student/Resident Section Chair

Jessica White, MD, FACMQ
Chair, Marketing Committee

Claudio Loffreda-Mancinelli, MD, MMM
Chair, Membership Committee

Past President:
Donald E. Fetterolf, MD, MBA, DFACMQ

Executive Director:
Andrew Jerdonek
<table>
<thead>
<tr>
<th>Name</th>
<th>Affiliation</th>
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<tbody>
<tr>
<td>Richard Boiardo, MD</td>
<td>Cross County Orthopaedics, West Orange, NJ</td>
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<tr>
<td>David Classen, MD, MS</td>
<td>Pascal Metrics, Washington, D.C.</td>
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<td>Don Fetterolf, MD, MBA, DFACMQ</td>
<td>MiMedx, Pittsburgh, PA</td>
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<td>Mary Calabrese, RN, MSN</td>
<td>MedStar Health, Washington, D.C.</td>
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<td>Julia Caldwell, MD</td>
<td>Penn State University, Hershey, PA</td>
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<td>Beverly A. Collins, MD, MBA, DFACMQ</td>
<td>WellCare Health Plans, Newark, NJ</td>
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<td>Angelo Caprio, MD, PhD, MMM, FACMQ</td>
<td>Carepoint, Hoboken, NJ</td>
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<td>James Cross, MD, FACMQ</td>
<td>Aetna, Hartford, CT</td>
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<td>Don E. Casey, Jr., MD, MPH, MBA, DFACMQ</td>
<td>Alvarez &amp; Marsal, Chicago, IL</td>
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<td>Nancy Davis, PhD</td>
<td>The University of Kansas, Lawrence, KS</td>
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<td>Dennis R. Delisle, ScD, MHSA</td>
<td>Thomas Jefferson University, Philadelphia, PA</td>
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<td>Henry Johnson, MD, MPH</td>
<td>Henry Johnson Healthcare Consulting, LLC., Tuscon, AZ</td>
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<td>Katherine J. Jones, PT, PhD</td>
<td>University of Nebraska, Omaha, NE</td>
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<td>Pamela F. Cipriano, PhD, RN, NEA-BC, FAAN</td>
<td>American Nurses Association, Silver Spring, MD</td>
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<td>Beth Feldpush, DrPH</td>
<td>America’s Essential Hospitals, Washington, D.C.</td>
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<td>Jennifer Kados, MSN, RN</td>
<td>Memorial Hospital Pembroke, Pembroke Pines, FL</td>
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<td>Name</td>
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<td>Nimisha Kalia, MD, MPH, MBA</td>
<td>New York-Presbyterian Hospital</td>
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<td>Paul Nagy, PhD</td>
<td>Johns Hopkins University</td>
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<td>Michael Rosen, PhD</td>
<td>Johns Hopkins University</td>
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<td>Howard Kerpen, MD</td>
<td>NS-LIJ Health System</td>
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<td>Nathan Neufeld, DO</td>
<td>Cancer Treatment Centers of America</td>
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<td>Danielle Scheuer, MD, MSCR</td>
<td>Medical University of South Carolina</td>
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<td>Alan Krumholz, MD, DFACMQ</td>
<td>Hilton Head, NC</td>
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<td>Scott Oxenhandler, MD</td>
<td>Memorial Hospital Pembroke</td>
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<td>Arlene Seid, MD, MPH</td>
<td>PA Dept. of Health</td>
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<td>Carole Lannon, MD, MPH</td>
<td>Cincinnati Children’s Hospital</td>
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<td>Peter Pronovost, MD, PhD</td>
<td>Johns Hopkins Medicine</td>
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<td>Prathibba Varkey, MD, MPH, MIPE, MBA</td>
<td>Seton Healthcare Family</td>
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<td>Cindy Lee, MD</td>
<td>University of California</td>
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<td>Peter Lee, MD, MPH</td>
<td>General Electric</td>
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<td>Raj Ratwani, PhD</td>
<td>MedStar Health</td>
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<td>Optimus Healthcare Partners, LLC</td>
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<td>Lisa Lubomski, PhD</td>
<td>Johns Hopkins University</td>
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<td>Joy Rivera, PhD</td>
<td>Children’s Hospital of Wisconsin</td>
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<td>Sallie Weaver, PhD</td>
<td>Johns Hopkins University</td>
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<td>Mark Lyles, MD, MBA, FACMQ</td>
<td>Medical University of South Carolina</td>
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<tr>
<td>Meika Roberson, MD, MS</td>
<td>Carepoint Hoboken University Medical Center</td>
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<td>Dan Westphal, MD, MBA</td>
<td>Memorial Hospital Pembroke</td>
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<tr>
<td>Ray Robinson, MD, MPH, MBA</td>
<td>Philips Healthcare</td>
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<tr>
<td>Elizabeth Wick, MD</td>
<td>Johns Hopkins University</td>
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LEARNING OBJECTIVES:
At the conclusion of this conference attendees should be able to:

1. Recognize the obstacles, expectations and requirements for a career path in quality.
2. Implement specific principles and skills to increase effectiveness in personal and professional development.
3. Describe actions taken to create and implement a community collaboration team.
4. Implement tactics to enhance cooperation among competitive parties, maintain high levels of involvement and achieve small-group goals.
5. Apply lessons learned from other countries' P4P program to current quality measures.
6. Identify what outcomes specific quality measures are designed to improve.
7. Explain key elements necessary for an ambulatory quality program and how that differs from inpatient programs.
8. Describe the benefits of Patient Safety Organizations and how Common Formats can help to make facilities safer.
9. Describe that membership in one or more PSOs will be a CMS/ACA requirement as of 2017 for hospitals with more than 50 beds that contract with Qualified Health Plans under the ACA.
10. Define and describe implementation science and knowledge translation, realizing their importance in bringing evidence-based medicine into practice for quality healthcare.
11. Recognize how to incorporate a multidisciplinary team structure in translating evidence into practice through case studies of successful team implementation projects.
12. Identify ways to support and strengthen these multidisciplinary efforts to improve care through evidence and knowledge translation.
13. Identify the difficulties, and solutions, in/to maintain(ing) consistency across multi-site collaborative safety systems.
14. Describe general human factors principles and how to apply these principles to healthcare safety and quality.
15. Implement human factors principals on teamwork and team processes.
16. Outline the challenges with health IT usability, steps for improving health IT usability, and specific high risk components of health IT usability.
17. Describe basic adult teaching techniques.
18. Implement the principals of Just Culture in their organization.
19. Interpret the changing political, economic, and regulatory healthcare environment to continue appropriate and viable application of high quality medical care.

ACCREDITATION:

This activity has been planned and implemented in accordance with the accreditation requirements and policies of Indiana State Medical Association [ISMA] through the joint providership of Community Health Network and the American College of Medical Quality. Community Health Network is accredited by ISMA to provide continuing medical education for physicians.

Community Health Network designates this live educational activity for a maximum of 22.5 AMA PRA Category 1 Credit(s)™. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

In accordance with ISMA Standards for Commercial Support, educational programs provided by Community Health Network must demonstrate balance, independence, objectivity and scientific rigor.

All faculty, authors, editors and planning committee members participating in a Community Health Network provided activity are required to disclose any relevant financial interest or other relationship with the manufacturer(s) of any commercial product(s) and/or provider(s) of commercial services that are discussed in an educational activity.

Community Health Network has implemented a process whereby everyone who is in a position to control the content of an educational activity has disclosed all relevant financial relationships with any commercial interest. In addition, should it be determined that a conflict of interest exists as a result of a financial relationship it will be resolved prior to the activity.

While offering the CME credit above, this activity is not intended to provide extensive training in the field. ADA accommodations are available upon request.
**WEDNESDAY, MARCH 25TH**

- 12-5pm Registration Desk Open
- 1-5pm ACMQ Quality Improvement Workshop, Part I  
  - Additional Registration Required.
- 1-5pm Advanced Quality Improvement Workshop:  
  Lean Thinking Boot Camp, Part I  
  - Additional Registration Required.
  - Hosted in partnership with the Thomas Jefferson School of Population Health
- 7-9pm Board of Trustees Meeting/Dinner

**THURSDAY, MARCH 26TH**

- 8am-5:30pm Registration Desk Open
- 8:30am-12:30pm ACMQ Quality Improvement Workshop, Part II  
  - Additional Registration Required.
- 8:30am-12:30pm Advanced Quality Improvement Workshop:  
  Lean Thinking Boot Camp, Part II  
  - Additional Registration Required.
  - Hosted in partnership with the Thomas Jefferson School of Population Health
- 1-2pm The Politics of Medical Quality  
  - Lunch Included, Pre-Registration Required
- 2-2:15pm Presidential Welcome and Meeting Overview
- 2:15-5:30pm ACMQ Quality Institute  
  - Hosted by Allergan
- 5:30-6pm Hotel Monaco Lobby Networking Reception
- 7-9pm Executive Committee Dinner  
  - By Invitation

**FRIDAY, MARCH 27TH**

- 7am-5pm Registration Desk Open
- 7-8am ACMQ Board Meeting
- 8am-5pm Posters Displayed  
  - Set up posters between 7-8am
- 8:15-8:30am Paris Welcome and Introductions
- 8:30-11:30am Paris Annual Meeting of Members/Awards Lunch  
  - Hosted by Alkermes
- 11:30am-12:55pm Annual Meeting of Members/Awards Lunch  
  - Hosted by Alkermes
- 1-4:30pm BREAKOUT SESSIONS (2 Concurrent Sessions)  
  **Track 1:** Large Scale Collaborations: From Large Scale Surveillance to Implementation, How We Find it and Fix it
  **Track 2:** Outcomes Education: Quality and Safety in the Medical Science
- 4:35-5:35pm Oral Abstract Sessions One & Two
- 5:35-6:35pm Committee Meetings  
  Education/Scientific Program Committee  
  - Hosted with Student and Resident Section
  - Tokyo
- 7-9pm Gala Dinner to Benefit Quality Scholars Program  
  - Additional Registration Required

**SATURDAY, MARCH 28TH**

- 7am-12:30pm Registration Desk Open
- 7-7:50am Networking Breakfast  
  - Hosted by CARDIODX
- 7-7:50am S/R Track  
  - Athens Student/Resident Section Meeting
- 7:55-8:55am Best Abstract Award Presentation
- 8-8:55am General Plenary Session II: Putting the Patient Back in the Forefront of the Quality Movement
- 9-10:30am BREAKOUT SESSIONS (2 Concurrent Sessions)  
  **Track 1:** Human Factors and Health IT Usability
  **Track 2:** Quality and Safety in Transitions of Care Post Discharge
- 10:30-10:40am Refreshment/Networking Break
- 10:45am-12:30pm BREAKOUT SESSIONS (2 Concurrent Sessions)  
  **Track 1:** Patient Safety Organizations and Quality Improvement
  **Track 2:** Career Development
- 12:35pm Closing Session/Adjournment
- 1:45-4pm CMQ Exam, ABMQ
**WEDNESDAY, MARCH 25TH**

**PRE-CONFERENCE SCHEDULE**

12-5pm
Registration Desk Open

1-5pm
ACMQ Quality Improvement Workshop, Part I ........... Athens
Additional Registration Required.

1-5pm
Advanced Quality Improvement Workshop:
Lean Thinking Boot Camp, Part I......................... Paris East
Additional Registration Required.

7-9pm
ACMQ Board of Trustees Meeting/Dinner .......... Paris West
By Invitation

**THURSDAY, MARCH 26TH**

**PRE-CONFERENCE SCHEDULE (CONT.)**

8am-5:30pm
Registration Desk Open

8:30am-12:30pm
ACMQ Quality Improvement Workshop,
Part II................................................................. Athens
Additional Registration Required.

8:30am-12:30pm
Advanced Quality Improvement Workshop:
Lean Thinking Boot Camp, Part II......................... Paris
Additional Registration Required.

1-2pm
The Politics of Medical Quality ......................... Paris
Lunch Included, Pre-Registration Required

**FACULTY:**
Mark Lyles, MD, MBA, FACMQ, Medical University of South Carolina, Charleston, SC
Beth Feldpush, DrPH, America’s Essential Hospitals, Washington, D.C.

2-2:15pm
**Presidential Welcome and Meeting Overview** ........ Paris
James Cross, MD, FACMQ, President
Henry Johnson, MD, MPH, Chair, Scientific Program Committee
Andrew Jerdonek, Executive Director

**MQ2015**

2:15-5:30pm
**ACMQ Quality Institute** ........................................ Paris
Hosted by Allergan

**MODERATORS:**
Donald E. Casey, Jr., MD, MPH, MBA, DFACMQ and
Henry Johnson, MD, MPH

**FACULTY:**
James Cross, MD, FACMQ, Aetna, Hartford, CT
Alan Krumholz, MD, DFACMQ, Hilton Head, SC
John Vigorita, MD, MHA, DFACMQ, Optimus Healthcare Partners, LLC, Summit, NJ

5:30-6pm
**Networking Reception** ....................................... Hotel Monaco Lobby

7-9pm
**Executive Committee Dinner** ........................... Athens
By Invitation

**FRIDAY, MARCH 27TH**

7am-5pm
Registration Desk Open

7-8am
**ABMQ Board Meeting** ........................................ Athens

8am-5pm
**Posters Displayed** ........................................... Sydney & Bombay
Set up posters between 7-8am.

8:15-8:30am
**Welcome and Introductions** ................................. Paris
James Cross, MD, FACMQ, President
Henry Johnson, MD, MPH, Chair, Scientific Program Committee
Andrew Jerdonek, Executive Director
8:30-11:30am
General Plenary Session I: “Keynotes in Quality” ....... Paris

MODERATORS:
Henry Johnson, MD, MPH & Paul Nagy, PhD

8:30-10am
The Science of Improving Patient Safety
Peter Pronovost, MD, PhD, Johns Hopkins Medicine, Baltimore, MD

10-10:20am
Networking Break with Posters

10:20-10:30am
Founders’ Award Ceremony | Peter Pronovost, MD, PhD
James Cross, MD, FACMQ [See pg. 12 for Award Winners]

10:30-11:30am
Just Culture
Danielle Scheurer, MD, MSCR, Medical University of South Carolina, Charleston, SC

11:30am-12:55pm
Annual Meeting of Members/Awards Lunch..........……. Paris
-Hosted by Alkermes

MODERATOR: James Cross, MD, FACMQ

1. Call to Order
2. President’s Welcome/Comments
3. Awards Ceremony [see page 12 for Award Winners]
   A. Member Pins
   B. Quality Scholars
   C. Dr. Samuel Katims Award for Humanism in Medicine
      -Presented by Howard Kerpen, MD
   D. Institutional Award | American Nurses Association
4. AJMQ Editor-in-Chief Report
5. Treasurer’s Report
6. Executive Director’s Report
7. Bylaws Review
8. Election
9. Installation of Officers

The Slate

Officers
President: Prathibba Varkey, MD, MPH, MBA
President-Elect: Mark Lyles, MD, MBA, FACMQ
Vice-President: Donald E. Casey, Jr., MD, MBA, MPH, DFACMQ
Secretary: John Vigorita, MD, MHA, DFACMQ
Treasurer: Henry Johnson, MD, MPH

At Large Trustees
Paul Nagy, PhD
Nancy Davis, PhD
Jessica White, MD, FACMQ
Jerry Abraham, MD, MPH

AMA Delegates:
Donald E. Casey, Jr., MD, MBA, MPH, DFACMQ
Nimisha Kalia-Satwah, MD, MPH, MBA
(Alternate)

1:4:30pm
BREAKOUT SESSIONS (2 Concurrent Sessions)

Track 1: Large Scale Collaborations: From Large Scale Surveillance to Implementation, How We Find it and Fix it ......... Athens

MODERATORS:
Arlene Seid, MD, MPH & Sallie Weaver, PhD

1:145pm
What We Can Learn About Collaboration from Statewide Reporting Systems
Gail Horvath, MSN, RN, CNOR, CRCST, ECRI Institute, Plymouth Meeting, PA

1:45-2:30pm
The PA Patient Safety Reporting System: A Comprehensive Statewide Surveillance System
Arlene Seid, MD, MPH, PA Dept. of Health, Harrisburg, PA

2:30-2:55pm
Refreshment/Poster Break

3:30pm
The Physician Engagement Imperative: Examples from a National Collaborative to Reduce Surgical Site Infections
Elizabeth Wick, MD, Johns Hopkins University, Baltimore, MD

4:30pm
Perspectives on Collaborative Approaches to Quality Improvement from the National Pediatric Cardiology Quality Improvement Center
Carole Lannon, MD, MPH, Cincinnati Children’s Hospital, Cincinnati, OH

Track 2: S/R Track

Outcomes Education: Quality and Safety in the Medical Science ......... Paris

MODERATORS:
Julia Caldwell, MD & Christina Cifra, MD

1:130pm
Creation of a Quality and Safety Program in an Anesthesia Residency Program
Julia Caldwell, MD, Penn State, Hershey, PA
1:30-2pm
QI/PS Theory, Accreditation and Practice in Graduate Medical Education
Nancy Davis, PhD, The University of Kansas, Lawrence, KS

2-2:30pm
Quality and Safety in the Post Graduate Curriculum, Panel Discussion

PANEL: Julia Caldwell, MD, Penn State, Hershey, PA
Nancy Davis, PhD, University of Kansas, Lawrence, KS
Paul Nagy, PhD, Johns Hopkins University, Baltimore, MD
Prathibha Varkey, MD, MPH, MBA, Seton Healthcare Family, Austin, TX

2:30-2:55pm
Refreshment Break

3-3:30pm
Overview of Implementation Science and Knowledge Transition
Lisa Lubomski, PhD, Johns Hopkins University, Baltimore, MD

3:30-4pm
Evidence to Practice, Leveraging Teams
Christina Cifra, MD, University of Iowa, Iowa City, IA

4-4:30pm
Evidence to Practice, Leveraging Teams: The Simulation Center
Mary Calabrese, RN, MSN, MedStar Health, Washington, D.C.

ORAL ABSTRACT SESSIONS
(2 Concurrent Sessions)

4:35-5:35pm
Oral Abstract Session One .................................................. Athens

MODERATOR: Paul Nagy, PhD

Increased Treatment Capacity and a Balanced Machine Load are Associated with Fewer Safety Incidents in a Radiation Oncology Clinic
Shereef Elnahal¹, Annette Souranis², Valerie Briner², Stephanie Terezakis¹, Jean Wright¹, Joseph Herman¹
¹Johns Hopkins University School of Medicine, Department of Radiation Oncology, Baltimore, MD, USA

Wide Variation in Colectomy Complications by Surgeon
Tim Xu¹, Elie Al Kazzizl, Mo Zhou², Martin Makary¹, Susan Hutless¹
¹Johns Hopkins School of Medicine, Baltimore, MD, USA
²Johns Hopkins School of Public Health, Baltimore, MD, USA

4:35-5:35pm
Oral Abstract Session Two .................................................. Paris

MODERATOR: Henry Johnson, MD, MPH

Managing Cognitive Overload to Increase Productivity and Reduce Preventable Adverse Encounters in a Multidisciplinary Clinic: Presenting a Novel Task Management Mobile Application
Shereef Elnahal¹, Shalini Moningi¹, Aaron Wild¹, Avani Dholakia¹, Mary Hodgin¹, Peng Huang¹, Joseph Herman¹
¹Johns Hopkins University School of Medicine, Department of Radiation Oncology, Baltimore, MD, USA
²Memorial Sloan Kettering Cancer Center, Department of Radiation Oncology, New York, NY, USA
³Johns Hopkins Hospital, Department of Surgery, Baltimore, MD, USA

Influencing Factors on Prescribing Medication by Resident Physicians: A Single Center Study
Sun Young Kim¹, Mei Kong², Vivian Fernandez³, Andre Broussard³, Sarla Inamdar¹, Samrina Kahlon³
¹Department of Pediatrics, Metropolitan Hospital Center, New York Medical College, New York, USA
²The Committee of Interns and Residents, New York, USA
³Department of Emergency Medicine, Metropolitan Hospital Center, New York Medical College, New York, USA

Positive Deviance Intervention to Reduce Healthcare-Associated Infections in Medical Wards: A Pilot Cluster Randomized Controlled Trial
Pranavi Sreeramoju¹, Lucia Dura¹, Maria Fernandez-Rojas¹, Abu Minhajuddin¹, Kristina Simacek¹, Thomas Fomby²
¹The University of Texas Southwestern Medical Center, Dallas, TX, USA
²Parkland Health and Hospital System, Dallas, TX, USA
³The University of Texas at El Paso, El Paso, TX, USA

Medical leadership in patient safety and quality: Hospital outbreak of legionella from contaminated water supply. Managing a clinical crisis and subsequent long term infrastructure safety underpinned by the principles of open disclosure and community engagement in a major tertiary hospital: Lessons learnt for medical quality leaders.
Luis Prado¹
¹The Wesley Hospital, Brisbane Queensland, Australia

Reducing Patient Safety Indicators through an internally developed review-audit-feedback process
Anna Benson, Danielle Scheurer
Medical University of South Carolina, Charleston, SC, USA
FRIDAY, MARCH 27TH CONT.

Social media and hospital quality: Are user generated metrics on Facebook® concordant with quality indicators on Hospital Compare®
McKinley Glover, Omid Khalilzadeh, Pari Pandharipande, Anand Prabhakar, Rahmi Oklu, Garry Choy, Giles Boland, Scott Gazelle
Massachusetts General Hospital, Boston, MA, USA

Are consumers, providers, and insurers sufficiently aligned to advance the quality of health care? A survey of priorities and perceived performance
Michael Miao¹, Laura Happe¹, Lauren Wolfson², Whitney Ash³, George Andrews¹
¹Humana, Louisville, KY, USA, ²Edelman Berland, Washington, DC, USA

Hospital Cost Implications of Increased Utilization of Minimally-Invasive Surgery
Tim Xu¹, Susan Hutfless¹, Michol Cooper¹, Mo Zhou², Allan Massie¹, Elie Al Kazzi¹, Martin Makary¹
¹Johns Hopkins School of Medicine, Baltimore, MD, USA, ²Johns Hopkins School of Public Health, Baltimore, MD, USA

5:35-6:35pm
Committee Meetings
Education/Scientific Program Committee......................... Athens
Membership with Student and Resident Section................... Tokyo

7-9pm
Gala Dinner to Benefit Quality Scholars Program........... Paris
Additional Registration Required.

SPEAKER: Christine Cassel, MD
President and CEO, National Quality Forum, Washington, D.C.

SATURDAY, MARCH 28TH

7am-12:30pm
Registration Desk Open

7:7:50am
Networking Breakfast.................................................. Paris
Hosted by CARDIODX

7:7:50am
Student/Resident Section Meeting................................. Athens
Breakfast Included.

7:55-8am
Best Abstract Award Presentation................................. Paris

PRESENTED BY:
Henry Johnson, MD, MPH
Chair, Scientific Program Committee

8-8:55am
General Plenary Session II: Putting the Patient Back in the Forefront of the Quality Movement ...... Paris

MODERATOR:
Howard Kerpen, MD

A Question of Understanding: Have We Lost the Patient?
Fran Ganz-Lord, MD, NSHS, Great Neck, NY

9-10:30am
BREAKOUT SESSIONS [2 Concurrent Sessions]

Track 1: Human Factors and Health IT Usability ...... Paris

MODERATOR:
Raj Ratwani, PhD

9:9:30am
Applying Human Factors to Healthcare
Joy Rivera, PhD, Children’s Hospital of Wisconsin, Appleton, WI

10-10:30am
Health IT Usability
Zach Hettinger, MD, MS, MedStar Health, Washington, D.C.

Track 2: Quality and Safety in Transitions of Care Post Discharge................................. Athens

MODERATOR:
Dan Westphal, MD, MBA

9-10am
Transitions of Care Post Discharge: Process, Focus and Lessons Learned
Dan Westphal, MD, MBA, Scott Oxenhandler, MD & Jennifer Kadis, MSN, RN
Memorial Hospital Pembroke, Pembroke Pines, FL

10-10:30am
Care Transitions, Discharge Planning and Collaborative Pathways Through Home Based Services
Karen Clayton, MBA, CPHQ, Johns Hopkins Home Care Group, Baltimore, MD

10:30-10:40am
Refreshment/Networking Break
10:45am-12:30pm

BREAKOUT SESSIONS (2 Concurrent Sessions)

**Track 1: Patient Safety Organizations and Quality Improvement** .......................................................... Paris

**MODERATOR:**
Henry Johnson, MD, MPH

10:45am-12:30pm

**Patient Safety and Quality Improvement Act of 2005: Voluntary Confidential and Protected reporting to Patient Safety Organizations (PSOs): New Opportunities**

Henry Johnson, MD, MPH, Henry Johnson Healthcare Consulting, LLC, Tucson, AZ

David Classen, MD, MS, Pascal Metrics, Washington, D.C.

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**Track 2: Career Development** ........................................Athens

**MODERATORS:**
Cindy Lee, MD & Angelo Caprio, MD, PhD, MMM, FACRO

10:45-11:35am

**Defining the Chief Quality Officer**

10:45-11am  | Quality Evaluations of Physicians
Meika Roberson, MD, MS, Carepoint Hoboken University Medical Center, Hoboken, NJ

11-11:15am  | So You Think Orthopedics is all About Bones?
Richard Boiardo, MD, Cross County Orthopaedics, West Orange, NJ

11:15-11:30am  | Conflict Resolution in Health Care
Scott Ellner, DO, MPH, St. Francis Hospital, Hartford, CT

11:40am -12:30pm

**Round Table- Job Hunting 101 in Quality: What do you need and how do you get there?**

**Academics:**
Cindy Lee, MD, University of California, San Francisco, CA
Nimisha Kalia, MD, MPH, MBA, New York-Presbyterian Hospital, New York, NY

**Industry:**
Peter Lee, MD, MPH, General Electric, Fairfield, CT
Nathan Neufeld, DO, Cancer Treatment Centers of America, Newnan, GA
Ray Robinson, MD, MPH, MBA, Philips Healthcare, Baltimore, MD

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12:35pm

**Closing Session/Adjournment** ............................................Paris

Prathibha Varkey, MD, MPH, MBA, President

1:45-4pm

**CMQ Exam, ABMQ**.................................................Athens

Additional Registration Required.
2015 Founders’ Award
In Recognition of Long Standing national Leadership and Exceptional ability to foster and support healthcare quality improvement

Peter Pronovost, MD, PhD
Johns Hopkins Health, Baltimore, MD

Peter Pronovost is a practicing anesthesiologist and critical care physician who is dedicated to finding ways to make hospitals and healthcare safer for patients. In June 2011, he was named director of the new Armstrong Institute for Patient Safety and Quality at Johns Hopkins, as well as Johns Hopkins Medicine’s senior vice president for patient safety and quality.

Dr. Pronovost has developed a scientifically proven method for reducing the deadly infections associated with central line catheters. His simple but effective checklist protocol virtually eliminated these infections across the state of Michigan, saving 1,500 lives and $100 million annually. These results have been sustained for more than three years. Moreover, the checklist protocol is now being implemented across the United States, state by state, and in several other countries. The New Yorker magazine says that Dr. Pronovost’s “work has already saved more lives than that of any laboratory scientist in the past decade.”

Pronovost has chronicled his work to improve patient safety in his book, Safe Patients, Smart Hospitals: How One Doctor’s Checklist Can Help Us Change Health Care from the Inside Out. In addition, he has written more than 400 articles and chapters related to patient safety and the measurement and evaluation of safety efforts. He serves in an advisory capacity to the World Health Organization’s World Alliance for Patient Safety.

Dr. Pronovost has earned several national awards, including the 2004 John Eisenberg Patient Safety Research Award and a coveted MacArthur Fellowship in 2008, known popularly as the “genius grant.” He was named by Time magazine as one of the world’s 100 “most influential people” for his work in patient safety. He regularly addresses Congress on the importance of patient safety, prompting a report by the U.S. House of Representatives’ Committee on Oversight and Government Reform strongly endorsing his intensive care unit infection prevention program.

Dr. Pronovost previously headed Johns Hopkins’ Quality and Safety Research Group and was medical director of Hopkins’ Center for Innovation in Quality Patient Care. Both groups, as well as other partners throughout the university and health system, have been folded into the Armstrong Institute.

2015 Institutional Leadership in Quality Award
In recognition of the organization’s iconic dedication to the delivery of high quality health care

Receiving Award:
Pamela F. Cipriano, PhD, RN, NEA-BC, FAAN, President

The American Nurses Association (ANA) is the only full-service professional organization representing the interests of the nation’s 3.1 million registered nurses through its constituent and state nurses associations and its organizational affiliates. The ANA advances the nursing profession by fostering high standards of nursing practice, promoting the rights of nurses in the workplace, projecting a positive and realistic view of nursing, and by lobbying the Congress and regulatory agencies on health care issues affecting nurses and the public.

Mission Statement:
Nurses advancing our profession to improve health for all.
Since its inception in 1973, The American College of Medical Quality (ACMQ) has worked to provide leadership and education in healthcare quality management. Our successes throughout the years are a direct result of the ambitious and committed efforts of our membership, of which many of your colleagues are a part.

ACMQ is the Organization for healthcare professionals responsible for providing leadership in quality and safety outcomes, who want or need the tools, experience and expertise to improve the quality and safety of patient care.

Membership in ACMQ provides you with a gateway to resources, programs, professional development opportunities and a greater recognition of quality issues by the entire healthcare field.

We do this by supplying members with our peer reviewed Journal; access to a network of the top minds in the field; and the premier annual conference for the quality community. Unlike other specialty organizations we focus exclusively on your quality team and its success as shown by ACMQ’s 40-year legacy of pioneering support for the implementation and innovation of quality based medicine.

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**American Journal of Medical Quality**
http://ajm.sagepub.com/

**Medical Quality Management Theory and Practice**
http://www.jblearning.com/catalog/9780763760342/
The American Board of Medical Quality, with the cooperation of the American College of Medical Quality, offers physicians and other eligible professionals a certification examination to test basic knowledge in medical quality management. The content of the exam is based on the textbook *Medical Quality Management: Theory and Practice* and other materials listed on the website.

The CMQ exam will be offered in conjunction with the ACMQ annual national conference, *Medical Quality 2015*.

Date: Saturday, March 28, 2015
Time: 1:45-4pm
Exam site: Hotel Monaco, Alexandria, VA

For information on eligibility, study materials and other details please visit the website at

[www.abmq.org](http://www.abmq.org)

or send an email to

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THE ANNUAL MEETING OF
THE AMERICAN COLLEGE OF MEDICAL QUALITY

American College of Medical Quality

Hilton Old Town Alexandria
Alexandria, Virginia

ABSTRACT DEADLINE DECEMBER 2015
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