

— AMERICAN COLLEGE OF —

MedicalQuality

HEALTHCARE EQUITY SUMMIT

OCTOBER 1-2, 2021

Healthcare Equity: A New Paradigm in Quality

2021 Annual Meeting of the American College of Medical Quality

PROGRAM BOOK



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#ACMQ21

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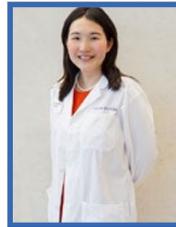
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Chief Medical Officer, Humboldt Park Health



At Large
Cindy Lee, MD, FACMQ, FSBI
Associate Professor of Radiology, NYU
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At Large
Philip D. Parks, MD, MPH
Vice President, Healthcare Innovation,
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At Large
Mary Reich Cooper, MD, JD
Chief Quality Officer and Senior Vice
President, Clinical Services Connecticut
Hospital Association, Program Director,
Healthcare Quality and Safety Associate
Professor, Population Health Jefferson
College of Population Health Thomas
Jefferson University

WELCOME FROM ACMQ PRESIDENT

Dear Colleague,

On behalf of the American College of Medical Quality (ACMQ) Board of Trustees, committees, supporters, and partners, we welcome you to ACMQ's 2021 virtual meeting. This year, we are seizing the moment to build and deliver world-class educational content on a subject near and dear to the hearts and minds of the ACMQ community and the medical quality community at large—healthcare equity.

The full title of this year's meeting is 'Healthcare Equity: A New Paradigm in Quality.' The Centers for Disease Control and Prevention states that, "Health equity is achieved when every person has the opportunity to attain his or her full health potential." ACMQ is committed to making that potential a reality in the medical quality community.

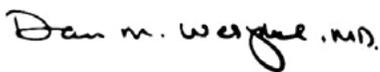
Achieving health equity is a collaborative effort, which is why we are welcoming professionals from across the healthcare landscape to join us this year, as well as offering Physician, Nurse, and Pharmacist educational credits.

Over the course of two half days, we will challenge current notions and share diverse perspectives, resulting in actionable takeaways to apply to your personal and professional development. You will leave the summit well-versed in social determinants of health (SDOH) and the relationship between SDOH and adverse health outcomes.

We understand that this year continues to be incredibly challenging for healthcare providers amidst the recent COVID surge. We would like to take a moment to recognize you, our healthcare heroes. We would also like to acknowledge those who have lost members of your own families and communities.

Finally, thank you for your continued support and dedication to the College. We look forward to working with you as we improve the healthcare system by providing leadership and education in medical quality management.

Sincerely,



Dan M. Westphal, MD, MBA, FCCP, FACMQ
President, American College of Medical Quality

A SPECIAL THANKS TO THE FOLLOWING INDIVIDUALS

These individuals were instrumental in putting together the educational content for this summit.

Abha Agrawal, MD, FACP, FACHE

Aline Holmes, DNP, RN

Mary Reich Cooper, MD, JD

Lee Ann Riesenberg, PhD, MS, RN, CMQ

Alexis Skoufalos, EdD

Dan M. Westphal, MD, MBA, FCCP, FACMQ

Pharmacy Quality Alliance:

Micah Cost, PharmD, MS

Richard Schmitz, MA

ACCREDITATION AND LEARNING OBJECTIVES

Target Audience

This activity is designed for those in the medical/healthcare field with an interest in medical quality and patient safety. Learners will include practitioners who spend a significant portion of their days caring for patients, as well as insurers and managed care providers.

Learning Objectives

At the conclusion of this activity the learner will be able to:

- Understanding social determinants of health: What they are, what they mean, and how they have a major impact on health outcomes
- Becoming better acquainted with the relationship between SDOH and adverse healthcare outcomes
- Broadening understanding of your own personal unconscious biases in order to change behaviors and improve patient care
- And more!

Activity Goal

This activity is designed to address the following core and team competencies:

Patient Care, Medical Knowledge, Practice-based Learning, System-based Learning, Employ Evidence-based Practice, Roles and Responsibilities, and Work in Interdisciplinary Teams.

Non-Endorsement Statement

The provider verifies that sound education principles have been demonstrated in the development of this educational offering as evidenced by the review of its objectives, teaching plan, faculty, and activity evaluation process. The provider does not endorse or support the actual opinions or material content as presented by the speaker(s) and/or sponsoring organization.

Disclosure

The provider adheres to accreditation requirements regarding industry support of continuing medical education. Disclosure of the planning committee and faculty's commercial relationships will be made known at the activity. Speakers are required to openly disclose any limitations of data and/or any discussion of any off-label, experimental, or investigational uses of drugs or devices in their presentations. *All provider employees in control of content have indicated that they have no relevant financial relationships to disclose.*



JOINTLY ACCREDITED PROVIDER™
INTERPROFESSIONAL CONTINUING EDUCATION

Accreditation

In support of improving patient care, this activity has been planned and implemented by Cine-Med and the American College of Medical Quality. Cine-Med is jointly accredited by the Accreditation Council for Continuing Medical Education (ACCME), the Accreditation Council for Pharmacy Education (ACPE), and the American Nurses Credentialing Center (ANCC), to provide continuing education for the healthcare team.

Physicians

Cine-Med designates this live activity for a maximum of 8 AMA PRA Category 1 Credit(s)[™]. Physicians should only claim credit commensurate with the extent of their participation in the activity.

Nurses

This educational activity is approved for 8 contact hours for nurses.

Pharmacists

This activity has been accredited for .8 CEU (8 credit hours) of continuing education credit.

All other healthcare professionals will receive a Certificate of Participation. For information on the applicability and acceptance of Certificates of Participation for activities designated for AMA PRA Category 1 Credits[™], consult your professional licensing board.

HEALTHCARE EQUITY SUMMIT

OCTOBER 1-2, 2021

Healthcare Equity: A New Paradigm in Quality

Meeting Agenda

all times listed as CT

Friday, October 1st		
9:00-9:05am	Welcome and Opening Remarks	Dan Westphal, MD, MBA, FCCP, FACMQ
9:05-10:00am	Expanding Access through Virtual Care: The VA's Early Experience with Covid-19	Susan Kirsh, MD, MPH Kenneth Kizer, MD, MPH
10:00-10:55am	Philadelphia Collaborative for Health Equity: Redefining Collaboration to Address Cardiovascular Disease and Stroke	Sandra E. Brooks, MD, MBA Mary Reich Cooper, MD, JD Neva White, DNP, CRNP, CDCES
10:55-11:05am	Break	
11:05am-12:00pm	Health Equity: Catalyzing Lessons from COVID-19 for Systemic Change	Abha Agrawal, MD, FACP, FACHE Jay Bhatt, DO, MPH, FACP Sunny Jha, MD Loren K. Robinson, MD, MSHA, FAAP
12:00-12:55pm	Patients' Voice: Understanding Culture, Language, and Health Equity	Abha Agrawal, MD, FACP, FACHE Dan Westphal, MD, MBA, FCCP, FACMQ
12:55-1:00pm	Closing Remarks	Dan Westphal, MD, MBA, FCCP, FACMQ

Saturday, October 2nd		
9:00-9:05am	Welcome and Opening Remarks	Dan Westphal, MD, MBA, FCCP, FACMQ
9:05-10:00am	Community Support Program: Utilizing Medicaid to Achieve Equity in Housing	Joe Finn, MA, JD Christie Hager, JD, MPH Dan Westphal, MD, MBA, FCCP, FACMQ
10:00-10:55am	Social Determinants of Health, Healthcare Equity, and Implications for Nursing through Three National Documents	Susan Bakewell-Sachs, PhD, RN, FAAN Aline Holmes, DNP, RN
10:55-11:05am	Break	
11:05am-12:00pm	The Value of Physician-Pharmacist Collaborations to Improve Quality	Micah Cost, PharmD, MS Melanie Jones, PharmD David Nash, MD, MBA
12:00-12:55pm	Improving Quality of Care for Underserved Populations: Learnings from Federally Qualified Health Centers	Charlotte Grill, MA Catherine Hanson, JD
12:55-1:00pm	Closing Remarks	Dan Westphal, MD, MBA, FCCP, FACMQ

FRIDAY, OCTOBER 1 SESSION INFORMATION



Expanding Access through Virtual Care: The VA's Early Experience with COVID-19

Speakers:

- Susan Kirsh, MD, MPH, Acting Assistant Deputy Under Secretary for Health for Access to Care (10NG), Veterans Health Administration
- Kenneth W. Kizer, MD, MPH, Chief Healthcare Transformation Officer and Senior Executive Vice President, Atlas Research

Learning Objectives – At the conclusion of this session the participant will be able to:

1. Describe at least three barriers that had to be addressed when implementing the VA's expanded virtual care initiative
2. Identify at least three vulnerable populations whose access to care benefited from expanded virtual care
3. Describe three policy changes that facilitated the VA's expanded virtual care initiative



Philadelphia Collaborative for Health Equity: Redefining Collaboration to Address Cardiovascular Disease and Stroke

Speakers:

- Sandra E. Brooks, MD, MBA, Executive Vice President, Chief Community Health Equity Officer, Jefferson Health, Chief Medical Officer, Center City Division, Thomas Jefferson University Hospitals, Inc., Professor, Department of OB GYN, Sidney Kimmel Medical College
- Neva White, DNP, CRNP, CDCES, Executive Director of the Frazier Family Coalition for Stroke Education and Prevention at Thomas Jefferson University Hospital
- Moderator: Mary Reich Cooper, MD, JD, Chief Quality Officer and Senior Vice President, Clinical Services Connecticut Hospital Association, Program Director, Healthcare Quality and Safety Associate Professor, Population Health Jefferson College of Population Health Thomas Jefferson University

Learning Objectives – At the conclusion of this session the participant will be able to:

1. Gain knowledge of the drivers of health
2. Identify issues that drive health disparities
3. Identify effective interventions designed to promote health equity



FRIDAY, OCTOBER 1 SESSION INFORMATION



Health Equity: Catalyzing Lessons from COVID-19 for Systemic Change

Speakers:

- Abha Agrawal, MD, FACP, FACHE, Chief Medical Officer, Humboldt Park Health
- Jay Bhatt, DO, MPH, FACP, Chief Clinical Product Officer and Medical Director, Medical Home Network
- Sunny Jha, MD, Captain, Health Services Officer, Civil Air Patrol
- Loren K. Robinson, MD MSHP FAAP, Chief Medical Officer, Vice President of Medical Affairs, CHRISTUS Health

Learning Objectives – At the conclusion of this session the participant will be able to:

1. Describe data demonstrating how COVID-19 laid bare the health inequities that exist in our country
2. Describe the relationship between quality and equity as well as concrete ways that healthcare organizations have addressed them
3. Describe several innovations done by healthcare organizations to address health inequities illuminated by COVID-19 on testing, vaccination, and related to social needs and systemic, structural issues
4. Outline actions healthcare organizations can take to advance opportunities and support vulnerable populations, so we reduce health inequities including addressing misinformation



Patients' Voice: Understanding Culture, Language, and Health Equity

- Abha Agrawal, MD, FACP, FACHE, Chief Medical Officer, Humboldt Park Health
- Elizabeth Colón, President and CEO, Metaphrasis Language and Cultural Solutions LLC
- Dan M. Westphal, MD, MBA, FCCP, FACMQ, Reviewing Medical Director, Humana, ACMQ President

Learning Objectives – At the conclusion of this session the participant will be able to:



1. Be familiar with issues of SDOH. What are some of the biggest gaps identified?
2. Ability to identify how you can impact the underserved with healthcare needs
3. Describe potential community resources that you can utilize or direct patients to use

SATURDAY, OCTOBER 2 SESSION INFORMATION



Community Support Program: Utilizing Medicaid to Achieve Equity in Housing

Speakers:

- Joe Finn, MA, JD, President & Executive Director, Massachusetts Housing & Shelter Alliance
- Christie Hager, JD, MPH, Managing Director, Univ. of Massachusetts Medical School, Commonwealth Medicine



- Moderator: Dan M. Westphal, MD, MBA, FCCP, FACMQ, Reviewing Medical Director, Humana, ACMQ President

Learning Objectives – At the conclusion of this session the participant will be able to:

1. Learn the importance of housing as a social determinant of health
2. Learn the change in utilization of medical services that occurs with stabilized housing
3. Learn the unique service delivery necessary for successful tenancy
4. Learn the change in health equity created in housing
5. Learn the unique and robust use of Medicaid through an 1115 waiver to support successful tenancies



Social Determinants of Health, Healthcare Equity, and Implications for Nursing Through Three National Documents

Speakers:

- Susan Bakewell-Sachs, PhD, RN, FAAN, Vice President for Nursing Affairs, Professor, and Dean at Oregon Health & Science University (OHSU) School of Nursing
- Moderator: Aline M. Holmes, DNP, RN, Associate Professor, Division of Advanced Nursing Practice, Rutgers University



Learning Objectives – At the conclusion of this session the participant will be able to:

1. Describe the case for nursing to address social determinants of health, healthcare equity, and racism
2. Describe how the Future of Nursing 2020-2030 Report: Charting a Path to Achieve Health Equity, the American Association of Colleges of Nursing Essentials 2021, and the Tri-Council for Nursing report Transforming Together: Implications and Opportunities from the COVID-19 Pandemic for Nursing Education, Practice, and Regulation, align for nursing to address health, equity, and social determinants of health
3. State implications of healthcare equity and social determinants of health for nursing education curricula and next steps

SATURDAY, OCTOBER 2 SESSION INFORMATION



The Value of Physician-Pharmacist Collaborations to Improve Quality and Equity

Speakers:

- Micah Cost, PharmD, MS, Chief Executive Officer, Pharmacy Quality Alliance
- Melanie Jones, Pharm D, Associate Vice President, Humana
- David B. Nash, Founding Dean Emeritus, Dr. Raymond C. and Doris N. Grandon Professor of Health Policy, Jefferson College of Population Health (JCPH)



Learning Objectives – At the conclusion of this session the participant will be able to:

1. Understand the importance of medication use quality improvement in health care
2. Articulate the role of pharmacists in team-based care models, including those embedded within facilities and medical practices, as well as those working under collaborative practice agreements
3. Describe the role of pharmacy and medication services in addressing health disparities
4. Provide examples of and describe opportunities to implement or expand physician-pharmacist collaborations



Improving Quality of Care for Underserved Populations: Learnings from Federally Qualified Health Centers

- Catherine I. Hanson, JD, Of Counsel, Whatley Kallas Litigation and Healthcare Group, Chief Strategy Officer, QVH Systems
- Charlotte Grill, MA, Senior VP Strategy and Policy, Affinity Strategies

Learning Objectives – At the conclusion of this session the participant will be able to:

1. Understand the typical FQHC patient population
2. Understand the quality measures that all FQHCs are required to report each year.
3. Understand how FQHC scores compare to average MIPS scores.
4. Understand some of the challenges which make it difficult for FQHCs to succeed on quality measure performance
5. Understand some of the strategies FQHCs use to improve their quality scores



THANK YOU TO OUR SPONSORS!



THANK YOU TO THE FOLLOWING INDIVIDUAL CONTRIBUTORS

Joel Bundy

Angelo Caprio and Integrated Pain Management

Beverly Collins

Mary Reich Cooper

Aline Holmes

Lee Ann Riesenber

Elizabeth Schumacher and Affinity Strategies

Dan Westphal

ABOUT ACMQ

ACMQ is the premiere medical quality organization in the United States, led by physicians and nurses, for multidisciplinary medical audiences. The mission of ACMQ is to provide leadership and education in healthcare quality management.

ACMQ is the organization for healthcare professionals responsible for providing leadership in quality and safety outcomes, who want or need the tools, experience, and expertise to improve the quality and safety of patient care.

Membership in ACMQ provides you with a gateway to resources, programs, professional development opportunities and a greater recognition of quality issues by the entire healthcare field.



We do this by supplying members with our peer reviewed Journal; access to a network of the top minds in the field; and the premier annual conference for the quality community. Unlike other specialty organizations, we focus exclusively on your quality team and its success; as shown by ACMQ's 40-year legacy of pioneering support for the implementation and innovation of quality-based medicine.

ACMQ is the only medical specialty society for practitioners of medical quality management, recognized by the American Medical Association with a seat in the AMA House of Delegates.

ACMQ is an active member of the National Quality Forum (NQF), with several nationally recognized ACMQ quality experts who sit on key NQF Committees and Technical Expert Panels.

ACMQ is the owner and founder of the oldest peer reviewed internationally renowned Quality journal in the world. ***The American Journal of Medical Quality (AJMQ)*** was founded in 1985 and is edited by David B. Nash, MD, Dean of the Thomas Jefferson College of Population Health, along with an illustrious Editorial Board consisting of the "who's who" of international quality and patient safety experts.

Certification in Medical Quality (CMQ) is available through the American Board of Medical Quality (ABMQ).

