

# MEDICAL QUALITY 2019

2019 Annual Meeting of the

— AMERICAN COLLEGE OF —

## Medical Quality

Focusing on Quality and Safety Disparities  
in Value-Based Healthcare



Joint Providership of:



— AMERICAN  
COLLEGE OF  
Medical  
Quality

[www.acmq.org](http://www.acmq.org)



#ACMQ19

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April 11-13, 2019 || Bethesda, MD || Hyatt Regency Bethesda

# ACMQ 2019 Program Guide

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## ACMQ Officers, Trustees, Liaisons

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Program Director, Jefferson College of Population  
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*MD Candidate, University of Massachusetts Medical School*

Dan Westphal, MD, MBA, FCCP, FACMQ, CMQ  
Chair, 2019 Scientific Program Committee  
*Medical Director, Humana*

## Dear Colleague,

On behalf of the ACMQ Board, committees, supporters, and partners, we welcome you to Medical Quality 2019 (MQ 2019). Over the course of three days, we are joined by leaders and future innovators to get an in-depth look at the revealing studies and proven models that are making an impact on the delivery of quality care in the U.S. healthcare system. Our Board has designed an elaborate program to reflect this year's theme, *"Focusing on Quality and Safety Disparities in Value-Based Healthcare."* Here's a taste of what to expect:

- An interactive pre-conference workshop designed to provide essential groundwork for candidates preparing to sit for the American Board of Medical Quality's certification exam in Medical Quality Management.
- Our yearly Awards luncheon and business meeting, presenting the Service, Founders' and Institutional Leadership in Quality Awards and honoring the achievements of these recipients.
- One of the most interactive and popular sessions at our past annual meetings, the 2019 ACMQ Quality Institute, *"Blueprint for Change: Defining and Promoting a Single, Effective System of Care for Patients with High Blood Pressure,"* where we will define key elements of system design for diagnosing and managing high blood pressure.
- Plus, examinations on ACO; best practices for implementing and evaluating cultural competencies; a look at reducing health disparities by using population metrics; childhood obesity; reviewing the top 10 keys to success in innovation and value-based care; and more.

Lastly, thank you for your continued support and dedication to the College. We look forward to working with you as we improve the healthcare system by providing leadership and education in medical quality management.

Sincerely,



Donald E. Casey Jr.,  
MD, MPH, MBA,  
DFACMQ  
*President, American  
College of Medical  
Quality*



Dan Westphal,  
MD, MBA, FCCP,  
FACMQ, CMQ  
*Chair, Scientific  
Program Committee*

## 2019 Scientific Program Planning Committee

Dan Westphal, MD, MBA,  
FCCP, FACMQ, CMQ -  
*Chair, Scientific Program  
Committee*

Valerie Brown, CPS

Julia Caldwell, MD, FACMQ

Angelo Caprio, MD, MMM, CPE,  
FACMQ

Linda Efferen, MD, MBA

Charles Gill, MD

Nadja Kadom, MD

Howard Kerpen, MD, FACP

Susan Kirsh, MD, MPH

Cindy Lee, MD, CMQ, FACMQ

Roberta Locko, MD

Paul Nagy, PhD, FSIIM

Sean Smirnov

John Vigorita, MD, MHA,  
DFACMQ

## Learning Objectives

At the conclusion of this conference, attendees should be able to:

1. Recognize obstacles, expectations, and requirements for a career path in quality.
2. Implement specific principles and skills to increase effectiveness in personal and professional development.
3. Describe actions taken to create and implement a community collaboration team.
4. Implement tactics to enhance cooperation among competitive parties, maintain high levels of involvement, and achieve small-group goals.
5. Identify what outcomes specific quality measures are designed to improve.
6. Explain key elements necessary for an ambulatory quality program and how that differs from inpatient programs.
7. Define and describe implementation science and knowledge translation, realizing their importance in bringing evidence-based medicine into practice for quality healthcare.
8. Recognize how to incorporate a multidisciplinary team structure in translating evidence into practice through case studies of successful team implementation projects.
9. Identify ways to support and strengthen these multidisciplinary efforts to improve care through evidence and knowledge translation.
10. Identify the difficulties, and solutions, in/to maintaining consistency across multi-site collaborative safety systems.
11. Describe general human factors principles and how to apply these principles to healthcare safety and quality.
12. Implement human factors principals on teamwork and team processes.
13. Outline the challenges with health IT usability, steps for improving health IT usability, and specific high risk components of health IT usability.
14. Describe basic adult teaching techniques.
15. Interpret the changing political, economic, and regulatory health care environment to continue appropriate and viable application of high-quality medical care.

## Accreditation



This activity has been planned and implemented in accordance with the accreditation requirements and policies of the Indiana State Medical Association (ISMA) through the joint providership of

Community Health Network and the American College of Medical Quality. Community Health Network is accredited by ISMA to provide continuing medical education for physicians.

Community Health Network designates this live educational activity for a maximum of 18.5 *AMA PRA Category 1 Credit(s)*<sup>™</sup>. Physicians should claim only the credit commensurate with the extent of their participation in the activity. In accordance with ISMA Standards for Commercial Support, educational programs provided by Community Health Network must demonstrate balance, independence, objectivity, and scientific rigor.

All faculty, authors, editors and planning committee members participating in a Community Health Network provided activity are required to disclose any relevant financial interest or other relationship with the manufacturer(s) of any commercial product(s) and/or provider(s) of commercial services that are discussed in an educational activity.

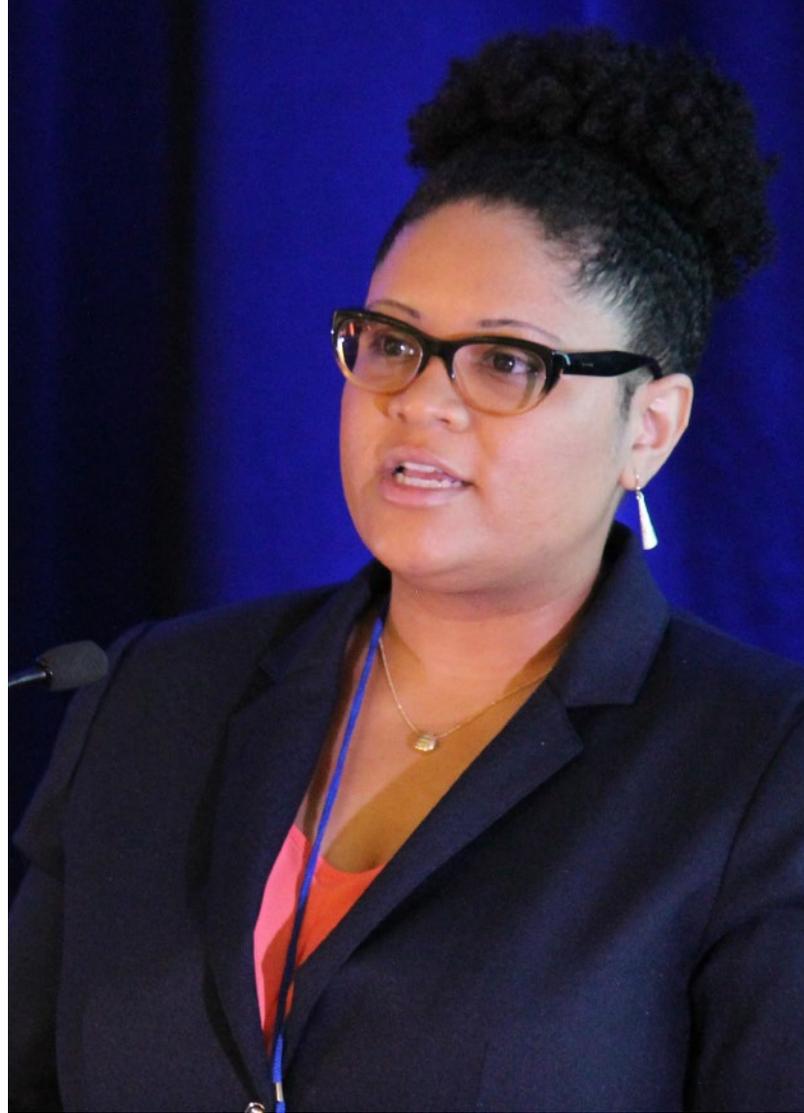
Community Health Network has implemented a process whereby everyone who is able to control the content of an educational activity, has disclosed all relevant financial relationships with any commercial interest. In addition, should it be determined that a conflict of interest exists as a result of a financial relationship, it will be resolved prior to the activity.

While offering the CME credit above, this activity is not intended to provide extensive training in the field. ADA accommodations are available upon request.

## Certification in Medical Quality (CMQ)

The American Board of Medical Quality, with the cooperation of the American College of Medical Quality, offers physicians and other eligible professionals a certification examination to test basic knowledge in medical quality management. The content of the exam is based on the textbook **Medical Quality Management: Theory and Practice** and other materials listed on the website.

The CMQ exam will be offered in conjunction with the ACMQ annual national conference, **Medical Quality 2019**.



For information on eligibility, study materials and other details, please visit the website:

**[www.abmq.org](http://www.abmq.org)**

or send an email to  
**[abmq@abmq.org](mailto:abmq@abmq.org)**

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**Exam Date:** Sunday, April 14, 2019

**Time:** 9:00 – 11:00am

**Check-in:** 8:40am

**Exam site:** Old Georgetown/  
Congressional,  
Hyatt Regency Bethesda





# ACMQ Quality Improvement Workshop - Thursday, April 11

(Additional registration required)

7:30am – 5:00pm	<b>Registration Open</b>	<i>Conference Level Foyer</i>
8:00am – 5:00pm	<b>ACMQ Quality Improvement Workshop</b>	<i>Embassy/Patuxent</i>
8:00am	<b>Basics of Quality Improvement</b> Mary R. Cooper, MD, JD	1:00pm
9:00am	<b>Quality Measurement</b> Bob Johnson, MD, MPH, MBA	1:30pm
10:00am	Break	2:00pm
10:15am	<b>Medical Informatics</b> Jerry Jaboin, MD, PhD	2:15pm
10:45am	<b>Data Analytics</b> Nandini Deb, MA, CPHQ, CMQ	2:45pm
11:15am	<b>Economics and Finance: Moving from Volume to Value</b> Nandini Deb, MA, CPHQ, CMQ	3:45pm
11:45am	Break for Lunch (on own)	4:15pm
12:30pm	<b>What About the Patient?</b> Donna Daniel, PhD	5:00pm
		Workshop Concludes

## QI Workshop Faculty

**Mary R. Cooper, MD, JD**  
Associate Professor, Jefferson College of Population Health

**Nandini Deb, MA, CPHQ, CMQ**  
Quality Coordinator, Ambulatory Care Clinics, Baylor Scott & White Health

**Ajanta Patel, MD, MPH**  
Quality Improvement Leader & Educator, University of Chicago Medical School

**Bob Johnson, MD, MPH, MBA**  
Senior Medical Director, Humana Government Business

**Donna Daniel, PhD**  
Senior Program Director, Executive Director of the VBC Industry Impact Council, Associate Chief Health Officer for Partnerships, IBM Watson Health

**Julia Caldwell, MD, FACMQ**  
Board Certified Anesthesiologist, TJ Samson Health

**Jerry Jaboin, MD, PhD**  
Associate Professor and Vice Chair of the Department of Radiation Medicine and Medical Director of Performance Excellence, Oregon Health & Science University

**Charles Gill, MD, MPH**  
Director of Quality & Compliance, SSM Health Medical Group

## Coverage Based on Quality Programming by invitation only

12:00 – 6:00pm	<b>“Coverage Based on Quality” with Lunch [non-CME]</b>	<i>Old Georgetown</i>
6:00 – 7:00pm	<b>“Coverage Based on Quality” Reception</b>	<i>Old Georgetown Foyer</i>
7:00 – 9:00pm	<b>Executive Committee and CBQ Attendee Dinner</b>	<i>Embassy/Patuxent</i>

# MQ 2019 Day 1 - Friday, April 12



**Registration, Reception and Digital Posters:** *Regency Foyer* | **Educational Sessions and Lunch:** *Regency I/II*

- 6:30 – 8:00am **ABMQ Board Meeting** *Regency Annex*
- 7:45am – 5:00pm **Registration Open**
- 7:45 – 8:15am **Networking Kick-off Breakfast**
- 8:15 – 8:30am **President's Welcome & Chair's Overview**  
**Donald E. Casey Jr., MD, MPH, MBA, DFACMQ**  
ACMQ President  
**Dan Westphal, MD, MBA, FCCP, FACMQ, CMQ**  
Chair, MQ 2019, Scientific Program Committee
- 8:30 – 9:30am **Plenary Session I: Reducing Health Disparities Through the Use of Population Quality Metrics**  
 **Dale Bratzler, DO, MPH, MACOI, FIDSA**  
Professor and Associate Dean, Oklahoma University Health Sciences Center
- 9:30 – 10:15am **Theme-Based Session I: Best Practices to Implement and Evaluate Cultural Competence Strategies**  
 **Martine Hackett, PhD, MPH**  
Associate Professor, Department of Health Professions, Hofstra University
- 10:15 – 10:30am **Coffee Break**
- 10:30 – 11:15am **Theme-Based Session II: Discrepancy between Value and Quality in the ACO**  
 **Angelo Caprio, MD, MMM, CPE, FACMQ**  
Physician Advisor, Holyoke Medical Center
- 11:15am – 12:15pm **Plenary Session II: The Role of States in Improving Clinical Quality: Lessons from Oregon's Health Reforms**  
 **Bruce Goldberg, MD**  
Professor, School of Public Health and Senior Associate Director, Oregon Rural Practice Based Research Network, Oregon Health Sciences University
- 12:15 - 1:00pm **Networking Lunch**

1:00 – 5:00pm

**The 2019 ACMQ Quality Institute: Blueprint for Change:**

**Defining and Promoting a Single, Effective System of Care for Patients with High Blood Pressure**

**Donald E. Casey Jr., MD, MPH, MBA, DFACMQ**, ACMQ President

Presenter Panel:



**Jay Bhatt, DO, MPH**

Senior Vice President/Chief Medical Officer, American Hospital Association & President, Health Research & Educational Trust



**Robert M. Carey, MD, MACP**

Dean, Emeritus, and Professor of Medicine, University of Virginia School of Medicine



**Yvonne Commodore-Mensah, PhD, RN, FPCNA**

Cardiovascular Nurse Epidemiologist and Assistant Professor, Johns Hopkins School of Nursing



**Alison Smith, MPH, BA, BSN, RN**

Program Director, AHA-AMA Initiative to Control Blood Pressure, American Hospital Association/American Medical Association



**Jackson T. Wright Jr., MD, PHD, FACP, FASH, FAHA**

Emeritus Professor of Medicine, Case Western Reserve University



**Donna Daniel, PhD**

(Co-Moderator), Senior Program Director, Executive Director of the VBC Industry Impact Council, Associate Chief Health Officer for Partnerships, IBM Watson Health

3:15-3:30pm  
**Coffee Break**

5:00 – 6:30pm

**Digital Poster Session and Reception**, open to all registered attendees (see insert for digital poster presentations)

6:30 – 8:30pm

**ACMQ Board of Trustees Meeting/Dinner**

*Embassy*



# MQ 2019 Day 2 - Saturday, April 13



**Registration, Reception and Digital Posters:** *Regency Foyer* | **Educational Sessions and Lunch:** *Regency I/II*

7:45am – 4:45pm

**Registration Open**

7:45 – 8:15am

**Networking Breakfast**

8:15 – 8:30am

**President & Program Chair Remarks**

**Donald E. Casey Jr., MD, MPH, MBA, DFACMQ**  
ACMQ President

**Dan Westphal, MD, MBA, FCCP, FACMQ, CMQ**  
Chair, MQ 2019, Scientific Program Committee

8:30 – 9:30am

**Plenary Session III: Affordability: The New Innovation Imperative**



**Mr. Brian Gragnolati, FACHE**

Chairman, American Hospital Association, President & CEO of Atlantic Health System

9:30 – 10:15am

**Theme-Based Session III: Childhood Obesity: The Lifelong Impact on Health**



**David Fagan, MD**

Vice Chairman, Pediatric Ambulatory Administration, Cohen Children's Medical Center - Northwell Health

10:15 – 10:30am

**Coffee Break**

10:30 – 11:15am

**Theme-Based Session IV: 10 Keys to Success in Innovation & Value-Based Care**



**Daniel Durand, MD**

Chairman of Radiology, LifeBridge Health

11:15am – 1:30pm

**Annual Meeting of Members & Awards Luncheon**

See description on page 9

1:30 – 3:30pm

**Oral Abstracts** (see insert for Oral Abstract presentations)

3:30 – 3:45pm

**Coffee Break**

3:45 – 4:45pm

**Plenary Session IV: ACO Update**



**“Top 10 Opportunities or Challenges to ACO's in 2020 and Beyond”**

**Thomas Kloos, MD**

Vice President, Atlantic Health System, President, Atlantic ACO, and Executive Director, Atlantic MSO



**“Top 10 Digital Health Innovations for ACO's”**

**Daniel Durand, MD**

Chairman of Radiology, LifeBridge Health

4:45pm

**Conference Adjourns**

4:45 – 5:45pm

**Committee Meetings**

*Old Georgetown/Congressional*

## Annual Meeting of Members & Awards Luncheon

Moderator: ACMQ President **Donald E. Casey Jr., MD, MPH, MBA, DFACMQ**

### Agenda

1. Call to Order
2. President's Welcome
3. Treasurer's Report
4. *American Journal of Medical Quality* Report
5. Executive Director's Report
6. Election of Officers
7. Installation of Officers
8. Awards & Recognition Ceremony

#### Institutional Leadership in Quality Award

MD Anderson Cancer Center

#### Founders' Award

Aline M. Holmes, DNP, RN

#### Service Award

Louis H. Diamond, MBChB, FCP, (SA), FACP, FHIMSS

#### ABMQ Recognition Award

Bridget Brodie

#### 2019 ACMQ National Quality Scholars

Assim AlAbdulkader, MD

Vats Ambai, BS, MS

Brett Cerniglia, MD, MPH, CIIP, CSSGB

Sujoy Gayen, MD

Kevin Hummel, MD

Christopher Jackson, MD

Michael Jin, BS

Jeffrey Kott, MD

Srikanth Kurapati, MD

Joon Yong Moon, BS

#### 2019 Samuel Katims Scholar in Medical Humanism

Susan Lou, MD

#### 2019 Samuel Katims Young Scholar in Medical Humanism

Natalia Roque, BA

#### Best Poster Award & Best Trainee Poster Awards

To be announced

## 2019 Institutional Leadership in Quality Award

*In recognition of the organization's iconic dedication to the delivery of high quality healthcare.*

THE UNIVERSITY OF TEXAS

**MD Anderson  
Cancer Center**

### MD Anderson Cancer Center

Accepting Award:

**Carmen E. Gonzalez, MD, MSHQs, FACP, FACMQ**

Chief Patient Safety Officer

The University of Texas MD Anderson Cancer Center is one of the original three comprehensive cancer centers in the United States. It is both a degree-granting academic institution, and a cancer treatment and research center located at the Texas Medical Center in Houston.



## 2019 Founders' Award

*In recognition of long standing national leadership and exceptional ability to foster and support healthcare quality.*



### **Aline Holmes, DNP, RN**

Aline Holmes, DNP, RN has been involved in all aspects of Medical Quality and Patient Safety. Recently, she served as the senior vice president for clinical affairs at the New Jersey

Hospital Association. In that role, one of her responsibilities was to serve as the director of the NJHA Hospital Improvement Innovation Network, one of 16 CMS funded initiatives working with hospitals since 2011 to reduce harm and improve care around clinical areas. She was also the principal investigator on a CDC grant to establish the NJ Perinatal Quality Collaborative, which is focused on reducing C-sections, improving care for pregnant women with substance abuse, and reducing disparities of care with women and infants. She has been a principal investigator/project director on several patient safety improvement initiatives, funded by the Robert Wood Johnson Foundation (RWJF), NJ Health Initiatives and the Healthcare Foundation of New Jersey and on improving healthcare for veterans. As a member of AHRQ's Technical Expert Panel on patient safety practices, she is currently writing and reviewing chapters. She was also a member of the National Quality Forum's MAP Dual Eligible Beneficiaries Workgroup and co-directs the New Jersey Nursing Initiative, funded by the Robert Wood Johnson Foundation.

After completing her undergraduate work at the University of Massachusetts in nursing, Aline served in the U. S. Navy Nurse Corps during the Vietnam War. She received her M. S. N. from the Catholic University of American in Washington, DC, and a D.N.P. from Rutgers University. She has worked as a nursing/hospital administrator in hospitals in Washington, DC and Chicago before moving to New Jersey. She was recently awarded the Rutgers U. School of Nursing Distinguished Alumni Award.

## 2019 Service Award

*In recognition for outstanding service by a member.*



### **Louis H. Diamond, MBChB, FCP, (SA), FACP, FHIMSS**

Louis H. Diamond, MBChB, FCP, (SA), FACP, FHIMSS currently serves as Member of the Executive Committee for the Coalition

for Supportive Care for Kidney Disease Patients, Ex-Officio Member of Forum ESRD Networks; Delegate for the Renal Physicians for the Association to the American Medical Association House of Delegates; and Member and Board Member of Quality Insights Holdings (a QIN/QIO).

He previously held leadership positions at a variety of healthcare organizations including: Chair of the ESRD Network 5, Co-chair of Quality Improvement Initiative for the Alliance for Continuing Education for Health Care Professionals; and Chair of the Physician Engagement Committee, just to name a few.

Dr. Diamond served as a Robert Wood Johnson Health Policy Fellow; Vice President and Medical Director of Thomson Reuters Healthcare; Professor of Medicine and Chair of Georgetown Department of Medicine and Dean for Medical Affairs at D.C. General Hospital.

Dr. Diamond is a graduate of the University of Cape Town Medical School in South Africa; he is a Fellow of the American College of Physicians; and Fellow of the College of Physicians in South Africa.

## Member Anniversaries

### 5 Years:

Adam Lake, MD, FACMQ  
Robert Cima, MD  
Michelle Mitchell, MD  
Sepideh Darbandi  
Devaki Shilpa Surasi, MD  
Alyssa Greiman, MD  
Vikas Sunder  
Ijeoma Ohadugha  
Janis Yee  
Hani Murad, MD  
Muhammad Akram, MD  
Dustin Hipp, MD  
John Toohey, MD  
Tej Azad, BA  
Lara Bashoura, MD  
Bruno Granwehr, MD, MS  
Laura Huete, MD  
Fernando Manalac, MD

### 10 Years:

Mitch Gitkind, MD  
Charles Canver, MD  
Stephan Schroeder, MD

### 15 Years:

Terry Ann Glauser, MD, MPH  
Joseph Colella, MD, FACMQ  
Prathibha Varkey, MBBS, MPH

### 20 Years:

Kenneth Kizer, MD, MPH  
George Davis, MD  
Allen Nissenson, MD, CMO

### 25 Years:

Geni Bennetts, MD, FACMQ

### 30 Years:

John Houck, MD  
Mark Granoff, MD, MPH, DFACMQ  
Robert Brustowicz  
Michael Beams, DO  
Arthur Pelberg, MD, DFACMQ, CMQ  
Carlo Annese, MD, FACP

### 35 Years:

Tito Yao, MD, S.C.



## Disclosure of Relevant Financial Relationships

In accordance with the ACCME Accreditation Criteria, Community Health Network must ensure that anyone in a position to control the content of the educational activity (planners and speakers/authors) has disclosed all relevant financial relationships with any commercial interest.

The ACCME also requires that CHN manage any reported conflict and eliminate the potential for bias during the session. Any conflicts noted below have been managed to our satisfaction. The disclosure information is intended to identify any commercial relationships and allow learners to form their own judgments. However, if you perceive a bias during a session, please report it on the evaluation.

*The following have indicated no potential conflict of interest(s) exist:*

Jay Bhatt, DO, MPH	Linda Efferen, MD, MBA	Travis Massengale, DO
Dale Bratzler, DO, MPH, MACOI, FIDSA	Richard Elias, MBBS, MPH	Joon Yong Moon
Valerie Brown, CPS	David Fagan, MD	Paul Nagy, PhD, FSIIM
Julia Caldwell, MD, MHA, CMQ, FACMQ	Charles Gill, MD	Leonard Ong, MD
Charles Canver, MD	Bruce Goldberg, MD	Ajanta Patel, MD, MPH
Angelo Caprio, MD, PhD, MMM, FACMQ	Carmen Gonzalez, MD, MSHQS, FACP, CMQ, FACMQ	Xiujiang (John) Rong, PhD, DABR, CMQ
Robert Carey, MD, MACP	Brian Gragnolati, FACHE	Charlene Sealy, MD
Donald E. Casey Jr., MD, MPH, MBA, DFACMQ	Martine Hackett, PhD, MPH	Arlene Seid, MD, MPH, CMQ, FACPM, FACMQ
Beverly Collins, MD, MBA, MS, DFACMQ	Aline Holmes, DNP, RN	Stephanie Serres, MD, PhD
Yvonne Commodore-Mensah, PhD, RN, FPCNA	Lorraine H. Hutzler, MPA	Sean Smirnov
Mary Cooper, MD, JD	Jerry Jaboin, MD, PhD	Alison Smith, MPH, BA, BSN, RN
Ricardo Correa, MD, Es.D, FACP, FACE, FAPCR, CMQ	Christopher Jackson, MD	Yamin Soe-Htwe, MBBS
Donna Daniel, PhD	Joseph M. Jackson, CAE	Michelle Thomas
Emma Day	Michael Jin	Moira Twitty
Nandini Deb, MA, CPHQ	Bob Johnson, MD	John Vigorita, MD, MHA, DFACMQ
Yosef Dlugacz, PhD	Nadja Kadom, MD	Johnathan Walrath, DO
Andreea Dohatcu, PhD, DABR, MRSC, CMQ	Samrina Kahlon	Tiffany Wandy
	Howard Kerpen, MD, FACP	Dan Westphal, MD, MBA, FCCP, FACMQ, CMQ
	Sun Young Kim, MD, PhD	Jackson T. Wright Jr., MD, PhD, FACP, FASH, FAHA
	Susan Kirsh, MD, MPH	John Vigorita, MD, MHA, DFACMQ
	Thomas Kloos, MD	Edward Yu, MD, CMQ, CPE
	Srikanth Kurapati, MD, MBA	
	Cindy Lee, MD, CMQ, FACMQ	
	Roberta Locko, MD	

The following have disclosed these relationships which may pose a conflict of interest:

Daniel Durand, MD Company: Biograph, emocha Mobile Health Relationship: Consultant, Stock Shareholder Self or Spouse/Partner: Self	Philip Parks, MD, MPH, FACOEM Company: Exact Sciences Relationship: Employee (full or part-time) Self or Spouse/Partner: Self
Mary Han, BA Company: Elemeno Health Relationship: Employee (full or part-time) Self or Spouse/Partner: Self	Emily Weiser, MPH Company: Exact Sciences Relationship: Employee (full or part-time) Self or Spouse/Partner: Self

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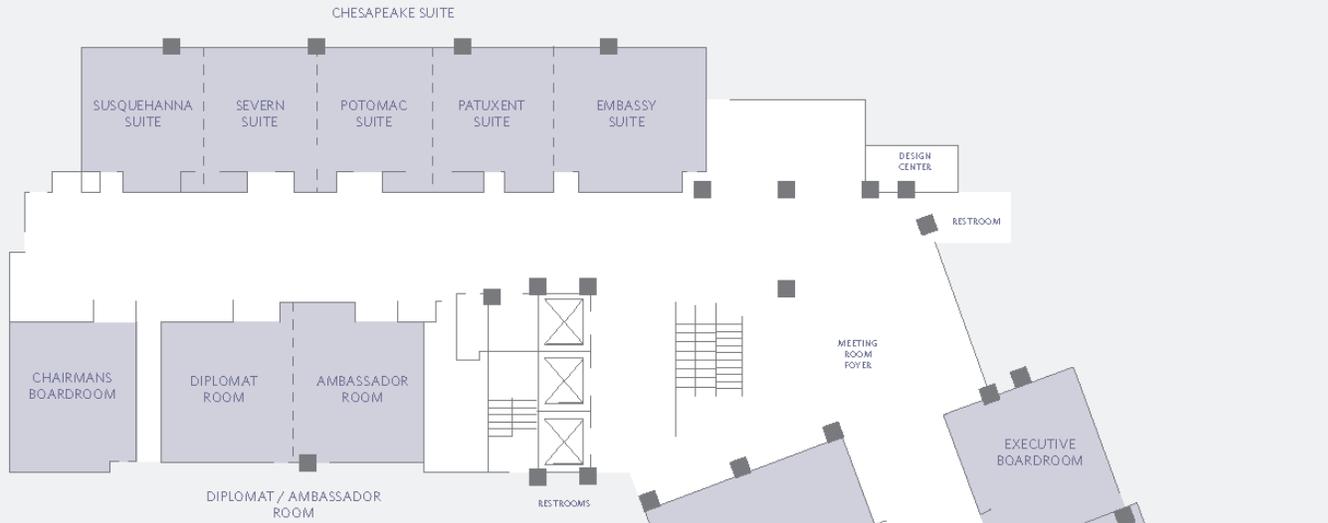


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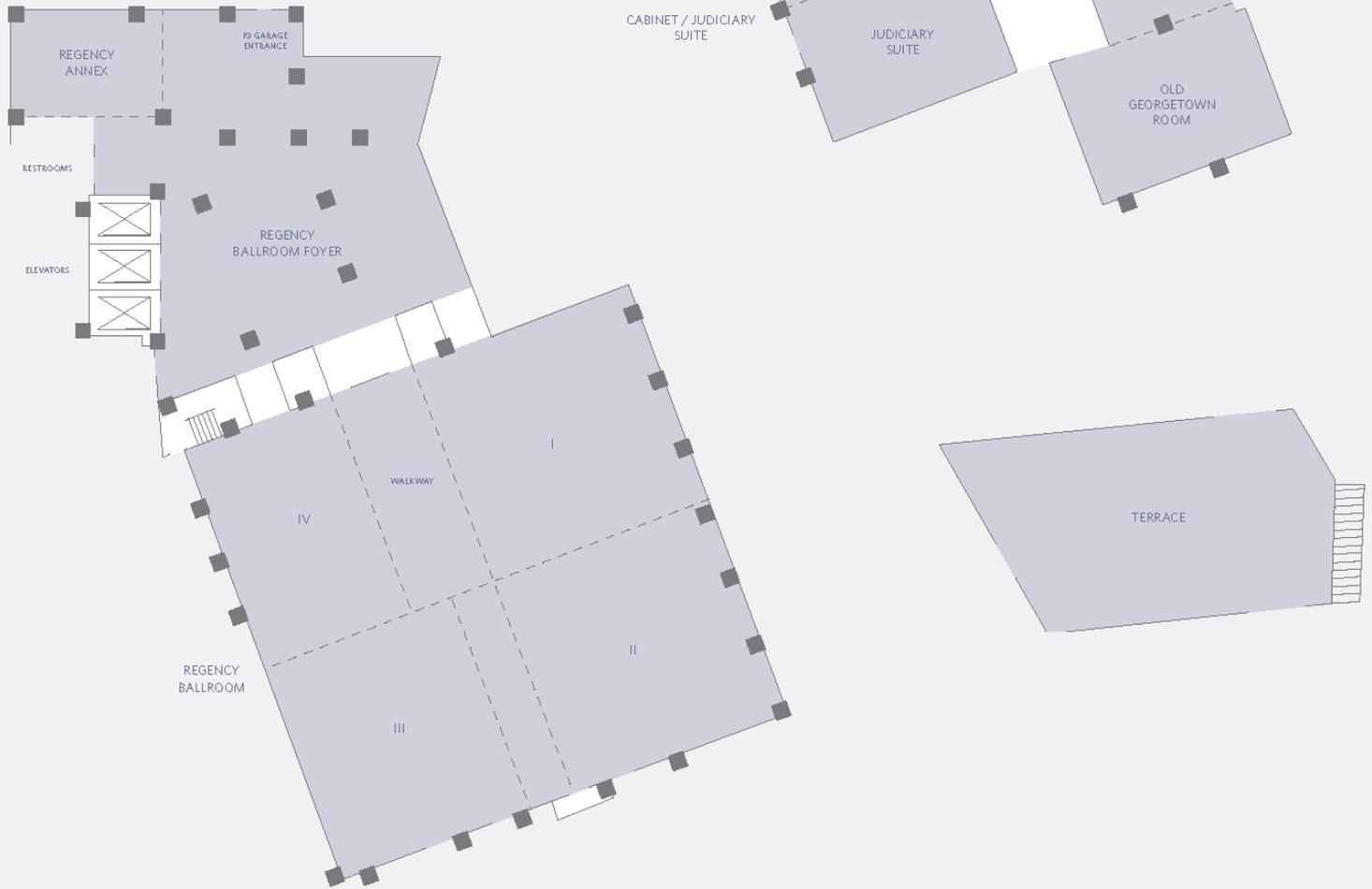
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# Hyatt Regency Bethesda Map

## CONFERENCE LEVEL



## BALLROOM LEVEL



# Elevating Quality Standards • Promoting Research Educating Health Professionals • Supporting YOU

*Join the Best in Medical Quality*



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Gain recognition among your peers with ACMQ's Fellow or Distinguished Fellow designation and find your next opportunity in the Career Center.

## Join Today!

We have membership options for students and organizations.

Find out more at [www.acmq.org/membership](http://www.acmq.org/membership).