

Medical Quality 2016



March 30–April 2, 2016 • Mayflower Hotel • Washington, DC

MQ 2016: Excellence in Boundary—Spanning Leadership



American
College of
Medical
Quality

A
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M
Q

Final Program

This Live Activity has been approved for 22.5 AMA PRA Category 1 Credit(s)[™]

Joint Providership of:

 **Community**
Health Network

American
College of
Medical
Quality

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acmq.org

Dear Colleague,

March 2016

We are happy to announce that the 2016 Scientific Program Committee has developed a comprehensive, dynamic and interactive program designed to provide health care professionals like you, interested in quality, with an effective, efficient and high value educational event. This is a premier event for quality leaders to network and learn how to span organizational boundaries in creating cultures of quality and improve patient care.

Our agenda promises three exciting days of thought provoking speakers and sessions from the best and brightest in our field. Highlights include: two optional pre-conference workshops, one on the fundamentals of quality improvement, and the other on advanced techniques; expanded oral presentation sessions drawn from accepted abstracts and a gala dinner Friday night to support the Quality Scholars Program.

Throughout the conference, our expert faculty will share their experience and insight on the latest advances in Medical Quality, allowing you to implement the most current initiatives when you return home.

The 2015 conference was a big success and we are thrilled to announce we are thriving and needed to move the conference to a bigger venue at the historic Mayflower Hotel located in downtown D.C. The hotel has majestic ballrooms and greater space to dedicate to networking and our poster sessions.

Welcome!



Prathibha Varkey, MD, MPH, MHPE, MBA
President



Paul Nagy, PhD, FSIIM
Chair, Scientific Program Committee

ACMQ Officers, Trustees, Liaisons

Prathibha Varkey, MD, MPH, MHPE, MBA
President

Mark Lyles, MD, MBA, FACMQ
President-elect

Donald Casey, Jr., MD, MPH, MBA, DFACMQ
Vice President

Henry Johnson, MD, MPH
Treasurer

John Vigorita, MD, MHA, DFACMQ
Secretary

James Cross, MD, FACMQ
Immediate Past President

Trustees:

Jerry Abraham, MD, MPH, CMQ
Chair, Student & Resident Section

Beverly Collins, MD, MBA, MS, DFACMQ, CMQ
Alternative AMA Delegate

Nancy Davis, PhD
Chair, Education Committee

Alan Krumholz, MD
Past President; at large

Claudio Loffreda-Mancinelli, MD, MMM
Co-chair, Membership & Marketing Committee

Paul Nagy, PhD, FSIIM
Chair, 2016 Scientific Program Committee

Dan Westphal, MD, MBA, FCCP, FACMQ, CMQ
ABMQ Liaison

Jessica White, MD, CMQ
Co-chair, Membership & Marketing Committee

Staff:

James Vrac, CAE
Executive Director

Angelica Tom
College Coordinator

2016 Scientific Program Committee

Prathibha Varkey, MD, MPH, MHPE, MBA
(Meeting Chair)

Paul Nagy, PhD, FSIIM
(Scientific Program Chair)

Elie Al Kazzi, MD, MPH

Mary Calabrese, MSN, RN

Julia Caldwell, MD, CMQ

Angelo Caprio, MD, PhD, MMM, FACMQ

Christina Cifra, MD

Nancy Davis, PhD

Linda Efferen, MD, MBA

Ravi Grandhi, MD/MBA *(candidate)*

Tanvir Hussain, MD, MSc, MHS

Henry Johnson, MD, MPH

Howard Kerpen, MD, FACP

Sun Young Kim, MD, PhD

Cindy Lee, MD

Mark Lyles, MD, MBA, FACMQ

Nathan Neufeld, DO, CMQ

Tyson Schwab, MD/MSBE *(candidate)*

Arlene Seid, MD, MPH, FACPM, CMQ

John Vigorita, MD, MHA, DFACMQ

Sallie Weaver, PhD

Dan Westphal, MD, MBA, FCCP, FACMQ, CMQ

Carol Wratten, MD, MBA, FACOG

Valerie Brown, CPS *(CME Coordinator)*

MQ 2016 Conference Faculty



Jerry Abraham, MD, MPH, CMQ
*Univ of Southern California
 Keck School of Medicine
 Los Angeles, CA*



**Beverly Collins, MD, MBA,
 MS, DFACMQ, CMQ**
*WellCare Health Plans NJ
 East New Market, MD*



Susan Hutfless, MS, PhD
*Johns Hopkins University,
 Baltimore, MD*

Tamika Auguste, MD
*MedStar Health
 Washington, DC*



Mary Reich Cooper, MD, JD
*Jefferson College of
 Population Health
 Philadelphia, PA*



Sandeep Jauhar, MD, PhD
*North Shore/Long Island
 Jewish Medical Center
 New Hyde Park, NY*



James Barr, MD
*Atlantic Accountable
 Care Organization
 Morristown, NJ*



Nancy Davis, PhD
*University of Kansas
 School of Medicine
 Wichita, KS*



Henry Johnson, MD, MPH
*Henry Johnson Healthcare
 Consulting, LLC
 Tucson, AZ*

Andrew Baskin, MD
*Aetna
 Blue Bell, PA*



**David DeKorte, JD, MBA,
 MHA, MS, MEd**
*Pennsylvania State University
 University Park, PA*



Howard Kerpen, MD, FACP
*Northwell Health
 New Hyde Park, NY*



**Jay Bhatt, DO, MPH, MPA,
 FACP**
*Illinois Health and Hospital
 Association
 Naperville, IL*



Dan Durand, MD
*LifeBridge Health
 Baltimore, MD*



Thomas Kloos, MD
*Atlantic Health System
 Morristown, NJ*

Mary Calabrese, MSN, RN
*MedStar SiTEL
 Washington, DC*



Shereef Elnahal, MD, MBA
*U.S. Department of
 Veterans Affairs,
 Washington, DC*



Traci La Valle, MPH
*Maryland Hospital Association
 Elkridge, MD*



Julia Caldwell, MD, CMQ
*Penn State Hershey
 Medical Center
 Hershey, PA*



Caprice Greenberg, MD, MPH
*University of Wisconsin
 Madison, WI*



David Larson, MD, MBA
*Stanford University
 School of Medicine
 Stanford, CA*

**Donald Casey, Jr., MD, MPH
 MBA, DFACMQ**
*IPO4Health
 Chicago, IL*



Tanvir Hussain, MD, MSc, MHS
*University of Nebraska
 Medical Center
 Omaha, NE*



Cindy Lee, MD
*University of California
 San Francisco, CA*



MQ 2016 Conference Faculty



Lawrence Levy
National Center for Suburban
Studies at Hofstra University
Hempstead, NY

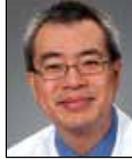


Brion Randolph, MS, MD
Cancer Treatment
Centers of America
Newnan, GA



**Prathibha Varkey, MD, MPH,
MHPE, MBA**
Northeast Medical Group,
Yale New Haven Health System
Stratford, CT

Kenny Lin, MD, MPH
Georgetown University
School of Medicine
Washington, DC



Jessica Servey, MD, FAAFP
Uniformed Services University of
the Health Sciences
Bethesda, MD



**John Vigorita, MD, MHA,
DFACMQ**
Optimus Healthcare Partners, LLC
Summit, NJ



Mark Lyles, MD, MBA, FACMQ
Medical University
of South Carolina
Charleston, SC



**Arlene Seid, MD, MPH,
FACPM, CMQ**
Pennsylvania Department
of Health
Harrisburg, PA



Robert Wachter, MD
University of California
San Francisco, CA

James McElligott, MD, MSCR
Medical University
of South Carolina
Charleston, SC



Rasu Shrestha, MD, MBA
University of Pittsburgh
Medical Center
Pittsburgh, PA



**Dan Westphal, MD, MBA,
FCCP, FACMQ, CMQ**
Broward Health
Ft. Lauderdale, FL



Satish Misra, MD
Johns Hopkins University
Baltimore, MD



Amita Shukla, MBA
Vitamina
Washington, DC



Elizabeth Wick, MD
Johns Hopkins University
Baltimore, MD

Paul Nagy, PhD, FSIIM
Johns Hopkins University
Baltimore, MD



**The Honorable
David Shulkin, MD**
Under Secretary of Health, U.S.
Department of Veterans Affairs
Washington, DC



**Carol Wratten, MD, MBA,
FACOG**
Seton Healthcare Family
Austin, TX



Nathan Neufeld, DO, CMQ
Cancer Treatment
Centers of America
Newnan, GA



**Daria Shumaker, RN, MSN,
CHSE**
MedStar SiTEL
Washington, DC

Sherilyn Pruitt, MPH
Office of the National
Coordinator for Health IT,
Health & Human Services
Washington, DC



**Chung-Jyi Tsai, MD, PhD,
MBA, CMQ**
Cleveland Clinic
Cleveland, OH



Learning Objectives:

At the conclusion of this conference, attendees should be able to:

1. Recognize obstacles, expectations and requirements for a career path in quality.
2. Implement specific principles and skills to increase effectiveness in personal and professional development.
3. Describe actions taken to create and implement a community collaboration team.
4. Implement tactics to enhance cooperation among competitive parties, maintain high levels of involvement and achieve small-group goals.
5. Apply lessons learned from other countries' P4P program to current quality measures.
6. Identify what outcomes specific quality measures are designed to improve.
7. Explain key elements necessary for an ambulatory quality program and how that differs from inpatient programs.
8. Describe the benefits of Patient Safety Organizations and how Common Formats can help to make facilities safer.
9. Define and describe implementation science and knowledge translation, realizing their importance in bringing evidence-based medicine into practice for quality health care.
10. Recognize how to incorporate a multidisciplinary team structure in translating evidence into practice through case studies of successful team implementation projects.
11. Identify ways to support and strengthen these multidisciplinary efforts to improve care through evidence and knowledge translation.
12. Identify the difficulties, and solutions, in/to maintaining consistency across multi-site collaborative safety systems.
13. Describe general human factors principles and how to apply these principles to health care safety and quality.
14. Implement human factors principals on teamwork and team processes.
15. Outline the challenges with health IT usability, steps for improving health IT usability, and specific high risk components of health IT usability.
16. Describe basic adult teaching techniques.
17. Interpret the changing political, economic, and regulatory health care environment to continue appropriate and viable application of high quality medical care.

Accreditation:

This activity has been planned and implemented in accordance with the accreditation requirements and policies of Indiana State Medical Association (ISMA) through the joint providership of Community Health Network and the American College of Medical Quality. Community Health Network is accredited by ISMA to provide continuing medical education for physicians.

Community Health Network designates this live educational activity for a maximum of **22.5 AMA PRA Category 1 Credit(s)[™]**. Physicians should claim only the credit commensurate with the extent of their participation in the activity. In accordance with ISMA Standards for Commercial Support, educational programs provided by Community Health Network must demonstrate balance, independence, objectivity and scientific rigor.

All faculty, authors, editors and planning committee members participating in a Community Health Network provided activity are required to disclose any relevant financial interest or other relationship with the manufacturer(s) of any commercial product(s) and/or provider(s) of commercial services that are discussed in an educational activity.

Community Health Network has implemented a process whereby everyone who is in a position to control the content of an educational activity has disclosed all relevant financial relationships with any commercial interest. In addition, should it be determined that a conflict of interest exists as a result of a financial relationship it will be resolved prior to the activity.

While offering the CME credit above, this activity is not intended to provide extensive training in the field. ADA accommodations are available upon request.

Wednesday, March 30th

- ▶ 12:00-5:30pm 2nd Floor Foyer
Registration Desk open
- ▶ 1:00-5:00pm Pennsylvania
ACMQ Quality Improvement Workshop, Part I
-Registration required
- ▶ 4:00-6:30pm Georgia
ABMQ's Item-Writing Workshop
- ▶ 7:00-9:00pm Georgia
ACMQ Board of Trustees Meeting

Thursday, March 31st

- ▶ 8:00am-5:30pm 1st Floor Foyer
Registration Desk open
- ▶ 8:30am-12:30pm..... Chinese Ballroom
ACMQ Quality Improvement Workshop, Part II
-Registration required
- ▶ 9:00am-12:00pm..... Pennsylvania
ABMQ's Item-Writing Workshop
- ▶ 1:00-1:15pm Palm Court Ballroom
President's Welcome
- ▶ 1:15-2:15pm Palm Court Ballroom
The Politics of Medical Quality
-Registration required; lunch included
- ▶ 2:15-2:30pm
Break
- ▶ 2:30-5:30pm Palm Court Ballroom
ACMQ Quality Institute
- ▶ 5:30-7:00pm Cabinet Room
Posters Displayed
-Posters set-up 4:00-5:30pm
- ▶ 5:30-6:30pm
Mentorship Program
Networking..... Pennsylvania
- ▶ 7:00-9:00pm
ACMQ Executive Committee Dinner..... Independence

Friday, April 1st

- ▶ 7:00am-5:30pm..... 1st Floor Foyer
Registration Desk open
- ▶ 6:45-8:15am Pennsylvania
ABMQ Board Meeting
- ▶ 7:00-8:00am Palm Court Ballroom
Networking Breakfast
-Hosted by EXL
- ▶ 8:00am-4:00pm..... Cabinet Room
Posters Displayed
- ▶ 8:15-8:30am Palm Court Ballroom
Welcome and Introductions
- ▶ 8:30-11:15am Palm Court Ballroom
General Plenary Session I: Quality's Outcome
- ▶ 11:15-11:30am
Break
- ▶ 11:30am-12:30pm
Concurrent Oral Abstract Sessions
 - Inpatient** District Ballroom
 - Outpatient** Chinese Ballroom
- ▶ 12:45-2:00pm Palm Court Ballroom
Annual Meeting of Members/ Awards Lunch
-Hosted by Aetna
- ▶ 2:00-2:15pm
Break
- ▶ 2:15-3:30pm
Concurrent Breakout Sessions
 - Track 1:** Palm Court Ballroom
Improving Provider Performance
 - Track 2:**..... State Ballroom
Threats to Patient Safety and Quality Related to Digital Information
- ▶ 3:30-4:00pm
Networking Break with Posters
- ▶ 4:00-5:30pm
Breakout Sessions (Continued)
 - Track 1:** Palm Court Ballroom
Improving Provider Performance

Track 2:..... State Ballroom
The Patient Will See You NOW: How We Will Ensure High Quality Medical Care Will Be Delivered by Telehealth

- ▶ 5:35-6:35pm
ACMQ Committee Meetings
 - Education..... State Ballroom
 - Membership/ Marketing..... Pennsylvania
 - Student/ Resident.....Palm Court Ballroom
 - MQ Planning Committee State Ballroom
- ▶ 7:00-9:00pm Senate Room
Gala Dinner & Reception to Benefit ACMQ Scholars
-Registration required

Saturday, April 2nd

- ▶ 7:00am-5:30pm..... 1st Floor Foyer
Registration Desk open
- ▶ 7:00-7:50am Palm Court Ballroom
Networking Breakfast
-Hosted by Allergan
- ▶ 8:00-10:30am Palm Court Ballroom
General Plenary Session II: Keynotes in Quality
- ▶ 10:30-10:45am
Break
- Concurrent Breakout Sessions**
 - ▶ 10:45-11:45am
Track 1: Palm Court Ballroom
The Quality Professional's Tool-Kit
 - Track 2:**..... Chinese Ballroom
Big Quality Needs Big Data
- ▶ 11:45am-12:45pm
Track 1: Palm Court Ballroom
Palliative Care
- Track 2:**..... Chinese Ballroom
Quality Improvement Education
- ▶ 12:45pm
Meeting Adjourns
- ▶ 2:00-4:30pm Senate Room
ABMQ Exam

Please use these themes to guide you through the schedule.

Clinical Issues in Quality	Scientific Theories Regarding Quality	Leadership/ Educational Professional Dev.	Advanced Topics In Medical Quality
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Wednesday, March 30th

Pre-Conference Schedule

12:00-5:30pm

Registration Desk open 2nd Floor Foyer

1:00-5:00pm

**ACMQ Quality Improvement Workshop,
Part I** Pennsylvania

Registration required

FACULTY:

Julia Caldwell, MD, CMQ, Penn State Hershey Medical Center,
Hershey, PA

Beverly Collins, MD, MBA, MS, DFACMQ, CMQ, WellCare Health
Plans NJ, East New Market, MD

David DeKorte, JD, MBA, MHA, MS, MEd, Pennsylvania State
University, University Park, PA

Chung-Jyi Tsai, MD, PhD, MBA, CMQ, Cleveland Clinic,
Cleveland, OH

4:00-6:30pm

ABMQ's Item-Writing Workshop Georgia
-By invitation only

7:00-9:00pm

ACMQ Board of Trustees Meeting/Dinner Georgia
-By invitation only

Thursday, March 31st

Pre-Conference Schedule (cont.)

8:00am-5:30pm

Registration Desk open 1st Floor Foyer

8:30am-12:30pm

**ACMQ Quality Improvement
Workshop, Part II** Chinese Ballroom
Registration required

9:00am-12:00pm

ABMQ's Item-Writing Workshop Pennsylvania
-By invitation only

1:00pm

**President's Welcome/
Meeting Overview** Palm Court Ballroom

Prathibha Varkey, MD, MPH, MHPE, MBA, President

Paul Nagy, PhD, FSIIM, Chair, Scientific Program Committee

1:15-2:15pm

The Politics of Medical Quality Palm Court Ballroom
Registration required; lunch included

FACULTY:

Mark Lyles, MD, MBA, FACMQ, Medical University of South
Carolina, Charleston, SC

Andrew Baskin, MD, Aetna, Blue Bell, PA

Lawrence Levy, National Center for Suburban Studies at Hofstra
University, Hempstead, NY

Traci La Valle, MPH, Maryland Hospital Association, Elkridge, MD

2:15-2:30pm

Break

2:30-5:30pm

ACMQ Quality Institute Palm Court Ballroom

MODERATORS:

Donald Casey, Jr., MD, MPH, MBA, DFACMQ

Henry Johnson, MD, MPH

FACULTY:

Jessica Servey, MD, FAAFP, Uniformed Services University of the
Health Sciences, Bethesda, MD

Mark Lyles, MD, MBA, FACMQ, Medical University of South
Carolina, Charleston, SC

Prathibha Varkey, MD, MPH, MHPE, MBA, Northeast Medical
Group, Yale New Haven Health System, Stratford, CT

5:30-7:00pm

Posters Displayed Cabinet Room

▶ Set up posters between 4:00-5:30pm.

▶ Poster award judging will be conducted at this session

5:30-6:30pm

Mentorship Program Networking Pennsylvania
-By invitation only

PROGRAM LEADERS:

Tanvir Hussain, MD, MSc, MHS, University of Nebraska Medical
Center, Omaha, NE

Elie Al Kazzi MD, MPH, Johns Hopkins University, Baltimore, MD

7:00-9:00pm

ACMQ Executive Committee Dinner Independence
-By invitation only

Friday, April 1st

7:00am-5:30pm

Registration Desk Open

6:45-8:15am

ABMQ Board Meeting..... Pennsylvania

7:00-8:00am

Networking Breakfast Palm Court Ballroom Hosted by EXL (no CME credit)

7:45am:

How Can Quality Impact Revenue Optimization from CMS (Star and HCC RAF)
Jim Dolstad, Chief Actuary, EXL, San Francisco, CA

8:00am-4:00pm

Posters Displayed Cabinet Room

8:15-8:30am

Welcome and Introductions Palm Court Ballroom

Prathibha Varkey, MD, MPH, MHPE, MBA, *President*
Paul Nagy, PhD, FSIIM, *Scientific Program Committee Chair*
James Vrac, CAE, *Executive Director*

8:30-11:15am

General Plenary Session I:

Quality's Outcomes Palm Court Ballroom

MODERATORS:

Paul Nagy, PhD, FSIIM
Howard Kerpen, MD, FACP

8:30am

Unintended Consequences of the Quality Initiative on the Practicing Physician

Introduction: Howard Kerpen, MD, FACP
Sandeep Jauhar, MD, PhD, *North Shore/Long Island Jewish Hospital, New Hyde Park, NY*

9:30am

Networking Break with Posters Cabinet Room

10:00am

Physician Engagement as a Cornerstone of ACO Success

MODERATOR:

John Vigorita, MD, MHA, DFACMQ

FACULTY:

Thomas Kloos, MD, *Atlantic Health System, Morristown, NJ*
James Barr, MD, *Atlantic Accountable Care Organization, Morristown, NJ*
Dan Durand, MD, *Johns Hopkins Health, Baltimore, MD*

11:15-11:30am

Break

Concurrent Oral Abstract Sessions:

11:30am-12:30pm

Oral Abstracts Session One:

Inpatient..... District Ballroom

MODERATOR: Paul Nagy, PhD, FSIIM

[T] = submitted by Students/Residents/Fellows

Determining the True Cost of Total Hip Arthroplasty at a Large Academic Medical Center

Shana Dykema, Jennifer Hooks
Medical University of South Carolina, Charleston, SC

Eliminating Delays between Inpatient Psychiatric and Partial Hospital Levels of Care

Carrie Pichie, Shawna Cain, Deborah Weidner, David Klein
Natchaug Hospital, Hartford Healthcare, Mansfield Center, CT

[T] A Systems-Level Cultural Approach to Improving Inpatient Pain Management Using the Geisinger Pain Scale

Vaibhav Agrawal, Charles Medico, Julia Leddy, Carson Maynard, James Kilcoyne, Matthew Corriveau, Jamie Resseguie, Michelle Thompson, Linda Famiglio
Geisinger Medical Center, Danville, PA

[T] Price Markups on Oncology Services in the United States

Tim Xu, Michael Poku, James Taylor, Martin Makary
Johns Hopkins School of Medicine, Baltimore, MD

[T] Reducing Catheter-Associated Urinary Tract Infections at Harlem Hospital Center: A Multidisciplinary Resident-led QI Project of the Resident QI Clinic

Fitzgerald Shepherd¹, Faidah Badru¹, Noelle Rolle¹, Matthew Chatoor¹, Melissa Fajardo¹, Karlene Williams², Farbod Raiszadeh³, Raji Ayinla¹, Albert Adu¹, Brain Davis Joseph¹
¹Harlem Hospital Center, New York, ²Englewood Hospital and Medical Center, New York, ³Committee of Interns & Residents, New York

Friday, April 1st (cont.)

11:30am-12:30pm 
Oral Abstracts Session Two:
Outpatient.....Chinese Ballroom

MODERATOR: Henry Johnson, MD, MPH

[T] = submitted by Students/Trainees/Fellows

Biting Off More Than We Can Chew: 15-Minute Acute Care Visits Result in Low Rates of Preventive Service Completion

John Matulis, Frederick North
Mayo Clinic, Rochester, MN

[T] Colorectal Cancer Screening Program Performance is Highly Compliance Dependent: Public Reporting of Compliance Metrics for Program Quality Assessment

Mark Koppel¹, Barry Berger¹, Marcus Parton¹, Riley Alexander²
¹Exact Sciences Corporation, Madison, WI, ²University of Iowa Carver College of Medicine, Department of Pathology, Iowa City, IA

[T] Utilizing Six Sigma Tools to Improve Diabetic Outcomes in an Inner City Community Teaching Hospital

Alok Gupta, Uri Goldberg, Kurt Kodroff, Neil Pasco
Kingsbrook Jewish Medical Center, Brooklyn, New York

[T] Improving Adherence to Screening Guidelines Among Medical Residents in a General Internal Medicine Clinic

Joseph Delio, Talal Alzahrani, Nejat Naser, Erin Vipler, Jillian Catalanotti
The George Washington University, Washington, DC

[T] Opioid Overdose Prevention and Treatment: Can A Lean Six Sigma Paradigm Enhance Compliance with Evidence Based Guidelines at a Comprehensive Integrated Inpatient Rehabilitation Program?

Charles Odonkor, Erik Hoyer, Lee Ann Sprankle, Solomon Rojhani, Ada Lyn Yao, Teresa Tang, Peter Pronovost
Johns Hopkins University School of Medicine, Baltimore, MD

12:45-2:00pm
Annual Meeting of Members/ Awards Lunch Palm Court Ballroom
Hosted by Aetna

MODERATOR: Prathibha Varkey, MD, MPH, MHPE, MBA

1. **Call to Order**
2. **President's Welcome**
3. **Awards Ceremony** (see page 12 for Award Winners)
 - A. Founders' Award
 - B. Institutional Award
 - C. Member Pins
 - D. 2016 Quality Scholars
 - E. 2016 Dr. Samuel Katims Award for Humanism in Medicine
 -Presented by Howard Kerpen, MD, FACP
 - F. Best Poster Award; Best Trainee Poster Award

4. **AJMQ Editor-in-Chief Report**
5. **Treasurer's Report**
6. **Executive Director's Report**
7. **Bylaws Review**
8. **Election**
9. **Installation of Officers**

THE SLATE:

Officers

President: Prathibha Varkey, MD, MPH, MHPE, MBA
 President-Elect: Mark Lyles, MD, MBA, FACMQ
 Vice-President: Donald Casey, Jr., MD, MPH, MBA, DFACMQ
 Treasurer: Henry Johnson, MD, MPH
 Secretary: John Vigorita, MD, MHA, DFACMQ

At Large Trustees/Liaisons

Beverly Collins, MD, MBA, MS, DFACMQ, CMQ
 Alan Krumholz, MD
 Cindy Lee, MD
 Claudio Loffreda-Mancinelli, MD, MMM
 Jessica White, MD, CMQ

ABMQ Liaison: Dan Westphal, MD, MBA, FCCP, FACMQ, CMQ
 Immediate Past President: James Cross, MD, FACMQ

AMA Delegates

Donald Casey, Jr., MD, MPH, MBA, DFACMQ
 Beverly Collins, MD, MBA, MS, DFACMQ, CMQ [alternate]

2:00-2:15pm
Break



Friday, April 1st (cont.)

2:15-3:30pm

Concurrent Breakout Sessions:

Track 1:

Improving Provider Performance... Palm Court Ballroom

MODERATOR:

Henry Johnson, MD, MPH

Simulation and Improving Patient Care Case: A Case Study on Implementation

Mary Calabrese, RN, MSN, *MedStar SITES, Washington, DC*
 Tamika Auguste, MD, *MedStar Health, Washington, DC*
 Daria Shumaker, MSN, RN, CHSE, *MedStar SITES, Washington, DC*

Track 2:

**Threats to Patient Safety and Quality
Related to Digital Information** State Ballroom

MODERATOR:

Dan Westphal, MD, MBA, FCCP, FACMQ, CMQ

Advantages and Pitfalls of On-Line Medical Information for Physicians and Patients

Kenny Lin, MD, MPH, *Georgetown University School of Medicine,
Washington, DC*

The Quality Landscape of Digital Health: What Patients are Actually Seeing

Satish Misra, MD, *Johns Hopkins University, Baltimore, MD*

3:30-4:00pm

Networking Break with Posters..... Cabinet Room

4:00pm

Posters Removed

Please use these themes to guide you through the schedule.

Clinical Issues in Quality	Scientific Theories Regarding Quality	Leadership/ Educational Professional Dev.	Advanced Topics In Medical Quality
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4:00-5:30pm

Concurrent Breakout Sessions (cont.):

Track 1:

Improving Provider Performance... Palm Court Ballroom

MODERATOR:

Henry Johnson, MD, MPH

Optimizing Patient Outcomes Through Measurement and Improvement of Provider Performance

Elizabeth Wick, MD, *Johns Hopkins University, Baltimore, MD*
 Caprice Greenberg, MD, MPH, *University of Wisconsin, Madison, WI*

Track 2: State Ballroom

MODERATOR:

Mark Lyles, MD, MBA, FACMQ

The Patient Will See You NOW: How We Will Ensure High Quality Medical Care Will Be Delivered by Telehealth

Arlene Seid, MD, MPH, FACPM, CMQ, *Pennsylvania Department
of Health, Harrisburg, PA*
 James McElligott, MD, MSCR, *Medical University of South
Carolina, Charleston, SC*
 Sherilyn Pruitt, MPH, *Office of the National Coordinator for
Health IT, Health & Human Services, Washington, DC*

5:30pm

Recess

5:35-6:35pm

ACMQ Committee Meetings

Education State Ballroom
 Membership/Marketing Pennsylvania
 Student/Resident Palm Court Ballroom
 MQ Planning Committee State Ballroom

7:00-9:00pm

**Gala Reception & Dinner to
Benefit ACMQ Scholars** Senate Room

VA Transformation



SPEAKER:

The Honorable David Shulkin, MD
*Under Secretary of Health,
U.S. Department of Veterans Affairs*

Saturday, April 2nd

7:00am-5:30pm

Registration Desk open 1st Floor Foyer

7:00-7:50am

Networking Breakfast Palm Court Ballroom
Hosted by Allergan

8:00-10:30am

**General Plenary Session II:
Keynotes in Quality** Palm Court Ballroom



MODERATOR:

Paul Nagy, PhD, FSIIM

FACULTY:

Robert Wachter, MD, University of California, San Francisco, CA

Amita Shukla, MBA, Vitamita, Washington, DC

Rasu Shrestha, MD, MBA, University of Pittsburgh Medical Center, Pittsburgh, PA

10:30-10:45am

Break

10:45-11:45am

Concurrent Breakout Sessions:

Track 1: The Quality

Professional's Tool-Kit Palm Court Ballroom

MODERATOR:

Cindy Lee, MD

The RITE Program: Team-based Improvement Training at Stanford



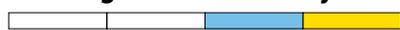
David Larson, MD, MBA, *Stanford University School of Medicine, Stanford, CA*

Transition from Clinician Investigator to Academic Quality Executive



Tanvir Hussain, MD, MSc, MHS, *University Nebraska Medical Center, Omaha, NE*

Defining the Chief Quality Officer



Carol Wratten, MD, MBA, FACOG, *Seton Healthcare Family, Austin, TX*

Track 2: Big Quality Needs Big Data Chinese Ballroom

MODERATOR:

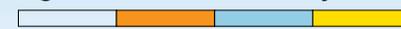
Paul Nagy, PhD, FSIIM

Big Data in Public Health



Jay Bhatt, DO, MPH, MPA, FACP, *Illinois Health and Hospital Association, Naperville, IL*

Big Data in the Health System



Susan Hutfless, MS, PhD, *Johns Hopkins University, Baltimore, MD*

11:45am-12:45pm

Concurrent Breakout Sessions (cont.):

Track 1:

Palliative Care Palm Court Ballroom

MODERATOR:

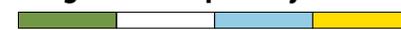
Nathan Neufeld, DO, CMQ

Value Proposition for Palliative Care in Cancer Patients



Brion Randolph, MS, MD, *Cancer Treatment Centers of America, Newnan, GA*

Best Practices in Palliative Care Across a Large, Integrated Hospital System



Shereef Elnahal, MD, MBA, *U.S. Department of Veterans Affairs, Washington, DC*

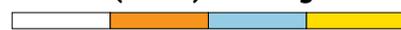
Track 2: Quality Improvement

Education Chinese Ballroom

MODERATOR:

Prathibha Varkey, MD, MPH, MHPE, MBA

Preparing for ACGME's Clinical Learning Environment Review (CLER): Strategies for Residents



Jerry Abraham, MD, MPH, CMQ, *University of Southern California Keck School of Medicine, Los Angeles, CA*

Quality Improvement Continuing Medical Education Across the Continuum



Nancy Davis, PhD, *University of Kansas School of Medicine, Kansas City, KS*

Postgraduate Educational Programs in QI



Mary Reich Cooper, MD, JD, *Jefferson College of Population Health, Philadelphia, PA*

12:45pm

Meeting Adjourns

2:00-4:30pm

CMQ Exam, ABMQ Senate Room
Registration required

2016 Founders' Award

In recognition of long standing national leadership and exceptional ability to foster and support health care quality improvement



Robert Wachter, MD
University of California,
San Francisco, CA

Named by Modern Healthcare as the most influential physician executive in the U.S. for 2015 and one of the 100 most influential people in health care, Dr. Wachter is a recognized thought leader in health care quality, safety and organization of care. A practicing physician, he is intimately familiar with and involved in both the promises and challenges related to the computerization of health care. His latest book – *The Digital Doctor: Hope, Hype and Harm at the Dawn of Medicine's Computer Age (April 2015)* – offers an unvarnished view of the early days of health care's transformation, and an insightful and provocative exploration of what it will take to successfully shift from "disruption" to "disruptive innovation."

Currently a professor and interim chair of the Department of Medicine at the University of California, San Francisco, where he holds the Lynne and Marc Benioff Endowed Chair in Hospital Medicine, and directs the 60-physician Division of Hospital Medicine. Dr. Wachter coined the term "hospitalist" in 1996 and is generally regarded as the "father" of the hospitalist field, the fastest growing specialty in the history of modern medicine.

A speaker and writer renowned for his iconoclastic and often humorous insights into the transforming world of health care, Dr. Wachter's blog, www.wachtersworld.org, is one of the nation's most popular health care blogs. He edits the U.S. government's two leading websites on safety – the Agency for Healthcare Research and Quality's WebM&M and PSNet – and is the author of 250 articles and six books, including two best-sellers on the subject of safety and quality: *Understanding Patient Safety* (McGraw-Hill Professional, 2012 – second edition), the field's leading primer, and *Internal Bleeding* (Rugged Land, 2005).

Dr. Wachter is past president of the Society of Hospital Medicine (1999-2000) and past chair of the American Board of Internal Medicine (2012-2013). In 2004, he received the John M. Eisenberg Award, the nation's top honor in patient safety. He is on the board of the Lucian Leape Institute of the National Patient Safety Foundation, and has also served on the health care advisory boards of several companies, including Google.

2016 Institutional Leadership in Quality Award

In recognition of the organization's iconic dedication to the delivery of high quality health care



Receiving Award:
Cathie Furman, RN, MHA,
Faculty Executive,
Virginia Mason Institute

Virginia Mason is a nonprofit, regional health care system based in Seattle that serves the Pacific Northwest. The system includes 336-bed Virginia Mason Hospital; a primary and specialty care group practice of more than 480 physicians; eight regional medical centers in the Greater Seattle area; Bailey-Boushay House, the first skilled-nursing and outpatient chronic care management program in the U.S. designed and built specifically to meet the needs of people with HIV/AIDS; and Benaroya Research Institute, which is internationally recognized for autoimmune disease research. Virginia Mason also includes Yakima-based Memorial Family of Services and Yakima Valley Memorial Hospital, a 226-bed facility serving the Yakima Valley in Central Washington. Memorial Family of Services comprises primary care practices and specialty care services, including high quality cardiac care, a continuum of cancer care, hospice care, and advanced services for children with special health care needs.

In 2002, Virginia Mason embarked on an ambitious, system-wide program to change the way it delivers health care and, in the process, improve patient safety and quality. Outreach and education for this work is led by the Virginia Mason Institute, which trains health care professionals and others from around the world in the Virginia Mason Production System – an innovative management methodology, based on the basic tenets of the Toyota Production System, which is focused on continually improving quality, safety and efficiency.

At Virginia Mason, ensuring the safest possible patient care is an ongoing focus of the organization. This means providing patient care that lives up to the health system's vision to be the Quality Leader. To accomplish this, there must be a transformation in the way health care is delivered. Rather than aspire to be the biggest health system, Virginia Mason constantly strives to be the best.

- *Elevating Quality Standards*
- *Promoting Research*
- *Educating Health Professionals*
- *Supporting YOU*

Join the Best Team in Medical Quality

Since its inception in 1973, The American College of Medical Quality (ACMQ) has worked to provide leadership and education in health care quality management. Our successes throughout the years are a direct result of the ambitious and committed efforts of our membership, of which many of your colleagues are a part.

ACMQ is the organization for health care professionals responsible for providing leadership in quality and safety outcomes, who want or need the tools, experience and expertise to improve the quality and safety of patient care.

Membership in ACMQ provides you with a gateway to resources, programs, professional development opportunities and a greater recognition of quality issues by the entire health care field.

We do this by supplying members with our peer reviewed Journal; access to a network of the top minds in the field; and the premier annual conference for the quality community. Unlike other specialty organizations we focus exclusively on your quality team and its success as shown by ACMQ's 40-year legacy of pioneering support for the implementation and innovation of quality based medicine.

That's why we'd like to invite YOU to join the team of hundreds of experienced health care professionals that form the foundation of our community. By joining the College, you will gain access to many features that provides a significant return on your modest membership investment, and raises our collective voice as THE boundary-spanning, silo-breaking, quality organization.

We are a group of health care professionals passionate about medical quality issues and committed to improving the health care system.



Find out more at acmq.org



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Our online application is simple and secure.

QUESTIONS?

Contact the College at
+1.301.718.6516

Certification in Medical Quality (CMQ)

The American Board of Medical Quality, with the cooperation of the American College of Medical Quality, offers physicians and other eligible professionals a certification examination to test basic knowledge in medical quality management. The content of the exam is based on the textbook *Medical Quality Management: Theory and Practice* and other materials listed on the website.

The CMQ exam will be offered in conjunction with the ACMQ annual national conference, *Medical Quality 2016*.

For information on eligibility, study materials and other details, please visit the website:

www.abmq.org

or send an email to

abmq@abmq.org

Date: Saturday, April 2, 2016

Time: 2:00-4:30pm

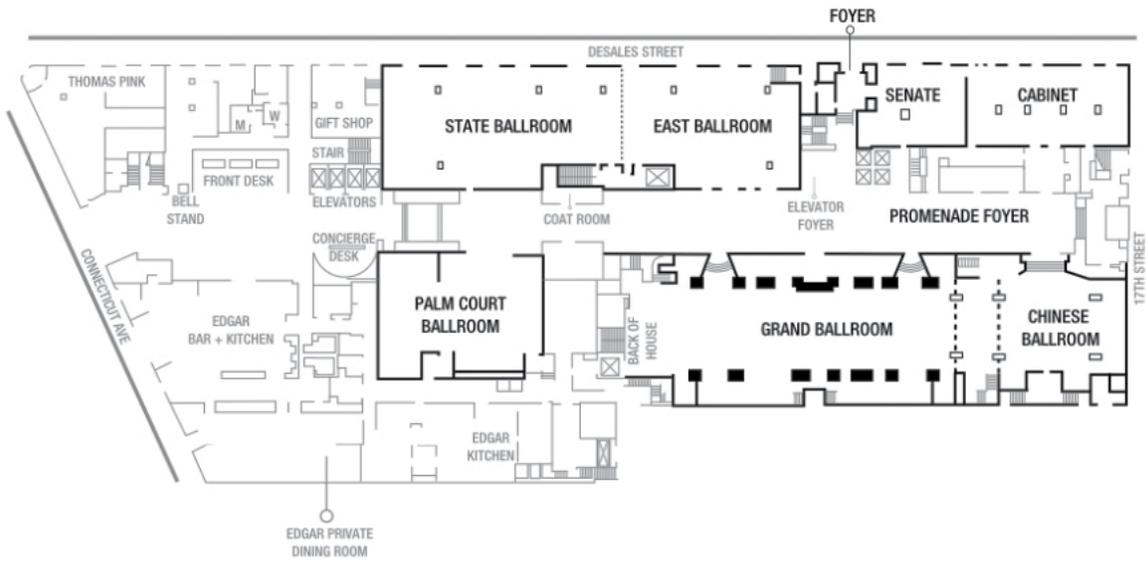
Exam site: Senate Room, Mayflower Hotel



301-365-3162

Mayflower Hotel

Lobby Level



Second Floor



Future Meetings

MQ 2017

March 29–April 1
Mayflower Hotel
Washington, DC

MQ 2018

April 11–14
Mayflower Hotel
Washington, DC