Editorial: Organized Chaos?

Gregory R. Wise, MD
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The challenges facing us today are enormous and possibly overwhelming: antibiotic-resistant super bugs, Zika virus and birth defects, gun violence, the heroin and opioid epidemic, a Supreme Court vacancy that could last a year, national and global economic uncertainty, unresolved illegal immigration, and of course terrorism (which apparently doesn't seem to have any hope for a cure). All of this is on top of a completely dysfunctional and bitterly divisive political system. A sad commentary on our social advancement is that one-third of the population of our largest state, California, is on Medi-Cal. Whoever 'wins' the Presidential election this fall will not have easy solutions, despite the campaign rhetoric, which often proffers easy answers in 10-second sound bites...

Redefining Healthcare Quality in People Terms

Keith R. Doram, MD, MBA, FACP
Vice President for Clinical Effectiveness
Chief Medical Officer (CMO)
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We have many wonderfully crafted definitions that describe exemplary healthcare quality, including: "Safe, Timely, Efficient, Efficacious, Equitable, and Patient-Centered"
Only 39% of U.S. hospitals follow best practices to curb antibiotic overuse
Modern Healthcare
May 26, 2016

Opioid Prescriptions Drop for First Time in Two Decades
The New York Times
May 20, 2016

CDC: More than 19,600 deaths caused by hepatitis C in 2014
AMA Morning Rounds
May 5, 2016

Medical errors found to be third leading cause of death in US
AMA Morning Rounds
May 4, 2016

[STEEP], Institute of Medicine [IOM] and "Doing the right thing for the right patient, at the right time, in the right way to achieve the best possible results." However, Avedis Donebedian, MD, MPH, considered by many to be the father of healthcare quality improvement, and who developed the "structure, process, outcomes" quality improvement formulation, introduced a "heart-felt" people-element to the essentials of delivering the best healthcare quality when he made the profound statement that LOVE was the vital, most critical factor... READ MORE

Requiring Staff Earn Their CMQ

Dan M. Westphal, MD, MBA, FCCP, FACMQ
Chief Medical Officer
Broward Health

Many physicians are interested in improving safety and quality, particularly as they assume roles in either medical staff or administrative positions such as Director, Vice President of Medical Affairs (VPMA) or Chief Medical Officer (CMO). However, many lack the tools or training necessary to engage in their facility's quality and patient safety activities. Active participation in ACMQ can provide an excellent introduction into quality and patient safety by utilizing suggested resource materials, webinars, and Quality Improvement Workshops... READ MORE

Population Health Management Innovations - Aligning Payers and ACOs
July 12, 2016, 2:00-3:00 PM ET

America's Health Insurance Plans (AHIP) are offering a free webinar on July 12, 2016, on "Population Health Management Innovations - Aligning Payers and ACOs", developed with the support of our colleagues at EXL.

Provider reimbursements are rapidly moving from fee-for-service arrangements to value-based payments, emphasizing quality outcomes and appropriate management of the total population. Managing these dynamics is now part of the new care management ecosystem for patient-centered medical homes and accountable care organizations (ACOs). Payers, providers and now pay-viders have organized themselves in innovative ways that foster improved outcomes at the lowest cost. ACOs must now incorporate advanced analytics and care management capabilities to enhance the health status of consumers while maintaining relevant opportunities in revenue optimization.

To register, please visit https://www.ahip.org/events/population-health-management-innovations-aligning-payers-and-acos/
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